# Annual Report 2000 • 2001





Let Their Success Be Your Inspiration!<sup>™</sup>

www.ja.org

## **Purpose**

Junior Achievement educates and inspires young people to value free enterprise, business, and economics to improve the quality of their lives.

### **Mission**

Junior Achievement will ensure that every child in America has a fundamental understanding of the free enterprise system.

### **Basic Beliefs**

Integrity

Respect

Excellence







#### Leadership

The future, due to events of this past year, has been changed dramatically both within the Junior Achievement family and its extended family, our great nation. But though hard times may follow moments of drastic change, we know that as a strong organization we have the freedom and hope to build upon the past for an even brighter future.

As the organization whose mission it is to ensure that every child in America has a fundamental understanding of the free enterprise system, we have a considerably meaningful role in ensuring and continuing the fortitude of our nation. Our role of teaching young people to understand and respect the free enterprise system that has made America great will help instill a sense of patriotism and unity in those young people. If they love and understand the way their country works, they can more easily feel that patriotic sense of obligation needed to unite all Americans.

Junior Achievement plays a fundamental role in developing and nurturing strong, intelligent leaders. It is about kids, it is about free enterprise, it is about America, it is about community, and it is about education. Last year JA programs reached more than four million students in urban, suburban, and rural areas across the United States and an additional 1.75 million international students in 112 countries around the world.

We are proud to help lead this organization. We are anticipating a future filled with new people, new programs, and new resources. And, we are delighted to be working with you to impact our children and teach them the important lessons that will make them confident, self-sufficient citizens of our country.

We are certain that we will move ahead, as one powerful unified force, to help kids understand and appreciate our free enterprise system. Together, we will do remarkable things for the young people of America.



David S. Chernow President & CEO Junior Achievement Inc.



WilleMfreen

William M. Freeman
Chairman of the Board
Junior Achievement Inc.
President
Public Communications Group
Verizon Communications, Inc.



### **Corporate Contributors**

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This listing may reflect donor support that flows through to the Area offices and which may not be reflected in the Statement of Activities.

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Cameo Appearances Bill Russell and Carlton Fisk

We thank the Boston Celtics and the Boston Red Sox for their participation in this year's event.

Student/Business Leader Forum Sponsor

The Armstrong Foundation

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Table Sales

Platinum (\$20,000)

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The contributions listed for the Junior Achievement National Business Hall of Fame are \$5,000 and above.

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Henry W. Bloch H&R Block, Inc.



Mike Curb Curb Records



David Hall McConnell (1858-1937) Avon Products, Inc.



Maggie Lena Walker (1867-1934) St. Luke Penny Savings Bank



Laureates, Laureate representatives, student presenters and sponsor Jeff Taylor at Boston's historic Symphony Hall.



Jeffrey Taylor Monster.com Title sponsor

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### Free Enterprise Society

In 2001, Junior Achievement established the Free Enterprise Society to recognize leadership gifts of \$10,000 or more made by individual donors across the nation for the purpose of perpetuating the free enterprise system. Gifts made prior to June 30, 2001, entitled the following donors to Charter Membership in the Free Enterprise Society:

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This listing may reflect donor support that flows through to the Area offices and which may not be reflected in the Statement of Activities

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Chairman's Circle (\$250,000 and above) New York Life Foundation United Parcel Service Foundation

President's Club (\$100,000 and above) Best Buy Children's Foundation Metropolitan Life Foundation

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### September 8-10, 2000—The Broadmoor, Colorado Springs, Colorado

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#### Junior Achievement Visionaries

Albert E. Suter Retired, COO Emerson Electric Co.

In 1984, Al Suter joined the Board of Directors of Junior Achievement in St. Louis where he was Chairman from 1991-1992 and 1992-1993; he remains an active leader and contributor to this day. A Charter Member of the Free Enterprise Society, Mr. Suter is serving on that area's Capital Campaign committee for the Dennis M. Jones Free Enterprise Center (JA Enterprise Village and JA Personal Finance facilities combined with the area office and volunteer training facility). Since 1998 he has served as chairman of the Education and Evaluation Committee of the National Board. During that time he oversaw the development of JA's two online products, JA TITAN and JA Personal Finance. He has championed numerous contributions from his firm, Emerson Co., in addition to making significant personal contributions to the national office, including a \$1,000,000 grant to underwrite the implementation of high school products. Another notable grant was a \$300,000 investment for the creation of an economics video series to enhance JA's high school curriculum. Mr. Suter also is active in JA's annual Blue Ribbon Education panel and Teacher Fellowship. Needless to say, Junior Achievement is proud to call Al Suter a good friend and loyal supporter.



Albert E. Suter

#### The Goldman Sachs Foundation

A new alliance has been established with The Goldman Sachs Foundation to create JA Personal Finance, an online high school program designed to educate America's youth about personal financial literacy. The announcement of the new program was made in conjunction with a briefing provided to the Treasurer of the United States, Rosario Marin. Junior Achievement estimates the program will reach more than one million students within five years. It also will be available to the general public in early 2002 via the Internet as The JA/Goldman Sachs Foundation Personal Finance Program, useful to anyone wishing to expand his or her personal financial literacy skills. One of the largest single donations in the history of Junior Achievement, The Goldman Sachs Foundation is providing \$2,000,000 toward its production and distribution. JA and The Goldman Sachs Foundation have enlisted the assistance of Source W (Pittsburgh, Pa.), a nationwide provider of instructional and communication strategies, in creating this new and innovative program. This partnership makes the future a lot brighter for all of the lives touched by Junior Achievement.



Left to right, Jenna Weinberg, student at Edward R. Murrow High School, Brooklyn, N.Y.; Stephanie Bell-Rose, President, The Goldman Sachs Foundation; Marty Lee, EVP & COO, JA Inc.; Rosario Marin, Treasurer of the United States.

### Junior Achievement Incorporated

#### JUNIOR ACHIEVEMENT INCORPORATED

Statements of Financial Position June 30, 2001 and 2000

#### 2000 **ASSETS** 2001 Cash and cash equivalents: 380,729 207,634 General 59,926 Board designated 63,303 Temporarily restricted 15,974 27,278 Total cash and cash equivalents 298,215 456,629 **Investments:** General 3,668 3,119 Board designated 2,890,540 2,998,260 Temporarily restricted 1,491,538 1,387,783 Total investments 4,385,746 4,389,162 Accounts receivable from affiliates, less allowance of \$185,250 in 2001 and \$227,422 in 2000 2,117,131 1,683,780 Contributions receivable - unrestricted 615,506 1,032,055 Contributions receivable - temporarily restricted 1,328,000 677,000 Inventory 1,743,126 3,437,607 Other assets 398,165 215,926 7,046,368 6,201,928 Land, buildings and equipment: **Buildings** 4,959,226 4,959,226 Furniture and equipment 1,863,049 1,679,248 Allowance for depreciation (3,509,654)(3,278,522)Buildings and equipment, net 3,312,621 3,359,952 Land 1,278,481 1,278,481 Artwork 30,000 30,000 Land, buildings and equipment, net 4,621,102 4,668,433 TOTAL \$ 15,506,991 \$ 16,560,592 LIABILITIES AND NET ASSETS Accounts payable and accrued liabilities \$ 3,257,249 \$ 1,679,143 Capital lease obligations 264,148 Total liabilities 3.257.249 1,943,291 Net assets: Unrestricted: Represented by land, buildings and equipment 4,668,433 4,621,102 3,491,963 General 3,282,886 7,903,988 8,160,396 Board designated: Headquarters Development/ **Endowment** 1,109,149 1,245,401 Other 1,588,833 1,409,042 2,518,191 2,834,234 Total unrestricted 10,422,179 10,994,630 Temporarily restricted 2,308,713 3,141,521 Total net assets 13,563,700 13,303,343 TOTAL \$ 16,560,592 \$ 15,506,991

#### JUNIOR ACHIEVEMENT INCORPORATED

Statements of Cash Flows Years Ended June 30, 2001 and 2000

OPERATING ACTIVITIES:	2001	2000
Change in net assets	\$ 260,357	\$ 1,022,575
Adjustments to reconcile change in net		
assets to net cash provided by		
operating activities:		
Depreciation	416,037	289,602
Realized & unrealized (gains) losses		
on investments	473,806	(12,139)
Changes in operating assets and liabilities:		
Accounts receivable from affiliates	(433,351)	(37,295)
Contributions receivable - unrestricted	416,549	(706,627)
Contributions receivable - temporarily		
restricted	(651,000)	221,183
Inventory	1,694,481	1,076,847
Other assets	(182,239)	(56,780)
Accounts payable and accrued		
liabilities	(1,578,106)	(790,798)
Net cash provided by		
operating activities	416,534	1,006,568
INVESTING ACTIVITIES:		
Purchase of investments	(3,940,072)	(1,361,223)
Proceeds from sale of investments	3,469,682	598,530
Purchase of equipment	(29,387)	(48,613)
Principal payments on capital lease obligations	(75,171)	
Net cash used in investing activities	(574,948)	(811,306)
INCREASE (DECREASE) IN CASH AND		
CASH EQUIVALENTS	(158,414)	195,262
CASH AND CASH EQUIVALENTS,		
BEGINNING OF YEAR	456,629	261,367
CASH AND CASH EQUIVALENTS,		
END OF YEAR	\$ 298,215	\$ 456,629
SUPPLEMENTALDISCLOSURE OF CASH FLO	W	
INFORMATION:		
Equipment acquired under capital leases	\$ 339,319	

			2001		
	Unrestricted		m . 1		
	General	Board Designated	Total Unrestricted	Temporary Restricted	Total
SUPPORT AND REVENUE:	General	Designated	Cinestricted	Resureted	10111
Contributions	\$ 1,288,885	\$ 25,529	\$ 1,314,414	\$ 2,835,879	\$ 4,150,293
Program material sales	11,385,816	<del>* 20,020</del>	11,385,816	<u> </u>	11,385,816
Cost of sales	7,404,973		7,404,973		7,404,973
Profit on program					
material sales	3,980,843		3,980,843		3,980,843
Area fees - affiliates	4,232,345		4,232,345		4,232,345
Investment and other					
income	107,290	138,209	245,499	7,494	252,993
Total	9,609,363	163,738	9,773,101	2,843,373	12,616,474
Special events, net of	2,222,222		2,1.2,222	,0,0	,
expenses of \$1,113,381 in					
2001 and \$1,110,136 in 2000		9,201	9,201		9,201
Net assets released from		0,201	0,201		0,201
restrictions	2,010,565		2,010,565	(2,010,565)	
				(,,	
TOTALSUPPORT					
AND REVENUE	11,619,928	172,939	11,792,867	832,808	12,625,675
OPERATING EXPENSES:					
Program services:					
Field services	4,181,295	348,734	4,530,029		4,530,029
Communications and					
marketing	1,815,175	3,605	1,818,780		1,818,780
Research and development	1,949,742	48,798	1,998,540		1,998,540
Human resources	1,337,654	46,880	1,384,534		1,384,534
Total program services	9,283,866	448,017	9,731,883		9,731,883
Supporting services:					
Management and general	1,337,093	40,965	1,378,058		1,378,058
Fund raising - National Office	839,340		839,340		839,340
Total supporting services	2,176,433	40,965	2,217,398		2,217,398
TOTALOPERATING					
EXPENSES	11,460,299	488,982	11,949,281		11,949,281
CHANCEININET					
CHANGE IN NET					
ASSETS BEFORE	170.000	(24.2.2.42)	(470 44 1)	000 000	070 004
DEPRECIATION	159,629	(316,043)	(156,414)	832,808	676,394
DEPRECIATION	(416,037)		(416,037)		(416,037)
CHANGE IN NET ASSETS	(256,408)	(316,043)	<del></del>	832,808	260,357
NET ASSETS, BEGINNING	(250,408) 8,160,396	(310,043) 2,834,234	(572,451) 10,994,630	2,308,713	13,303,343
NET ASSETS, ENDING				\$ 3,141,521	
INET ASSETS, ENDING	\$ 7,903,988	\$ 2,518,191	\$ 10,422,179	3 3,141,321	\$ 13,563,700

2000							
Unrestricted							
G 1	Board	Total	Temporary	m . 1			
General	Designated	Unrestricted	Restricted	Total			
\$ 2,634,844	\$ 39,000	\$ 2,673,844	\$ 2,438,455	\$ 5,112,299			
10,309,404		10,309,404		10,309,404			
7,460,671		7,460,671		7,460,671			
2,848,733		2,848,733		2,848,733			
4,331,596		4,331,596		4,331,596			
112,681	483,367	596,048	116,924	712,972			
9,927,854	522,367	10,450,221	2,555,379	13,005,600			
, ,	,	, ,	, ,	, ,			
	208,503	208,503		208,503			
2,287,761		2,287,761	(2,287,761)				
12,215,615	730,870	12,946,485	267,618	13,214,103			
4,446,712	310,039	4,756,751		4,756,751			
1,584,344	996,785	2,581,129		2,581,129			
1,412,413		1,412,413		1,412,413			
1,179,559	7,405	1,186,964		1,186,964			
8,623,028	1,314,229	9,937,257		9,937,257			
1,358,062		1,358,062		1,358,062			
606,607		606,607		606,607			
1,964,669		1,964,669		1,964,669			
10,587,697	1,314,229	11,901,926		11,901,926			
1,627,918	(583,359)	1,044,559	267,618	1,312,177			
(289,602)		(289,602)		(289,602)			
1,338,316	(583,359)	754,957	267,618	1,022,575			
6,822,080	3,417,593	10,239,673	2,041,095	12,280,768			
\$ 8,160,396	\$ 2,834,234	\$ 10,994,630	\$ 2,308,713	\$ 13,303,343			

### Junior Achievement Incorporated

The financial statements of Junior Achievement Inc., for the year ended June 30, 2001, have been examined by Deloitte & Touche LLP, independent certified public accountants, on which an unqualified opinion was rendered on August 24, 2001. The complete set of financial statements and the unqualified opinion by Deloitte & Touche LLP are on file at Junior Achievement Inc., and are available on request.

Junior Achievement Inc. is once again proud to meet the National Charities Information Bureau (NCIB) standard on Use of Funds. Eighty-two percent of Junior Achievement's expenses were for program services. This compares to the NCIBminimum standard of sixty percent. The following is a brief description on how these funds were used.

Field services provides assistance and guidance which helps the 156 Junior Achievement area offices provide economic education to local cities and communities. Support in staff hiring, board recruitment, training, and quality management are services which enable these areas to deliver consistent high-quality programs to students in the local schools.

Communications and marketing provide the print and electronic messages which explain and promote the Junior Achievement programs to corporations, volunteers and educators at national and local levels.

Special events and communication targeted to specific audiences are created and implemented by these departments to further interest and involve them in Junior Achievement programs.

Research and development efforts continually evaluate and upgrade existing programs and develop new curricula and supporting materials to provide the most effective instructional package possible.

Human Resources reflects one of our primary organizational values that people are our most important asset. This group helps maintain high standards of staffing across the nation which in turn provides the quality personnel necessary to support the organization.

Our mission is necessarily staff intensive resulting in the need to provide professional training and development at all staff levels.



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International Mr. Mark A. Suwyn Chairman & CEO Louisiana-Pacific Corporation Portland, OR Resource Generation Mr. William G. Lowrie President (Retired) Amoco Corporation Lisle, IL

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Mr. Dennis R. Purdum

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Mr. Martin F. Stein Founder Stein Optical Milwaukee, WI

Mr. Jeffrey Taylor CEO Monster.com Maynard, MA

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Marty Lee EVP & COO

Tom Dewar

Resource Generation

Pete Harder SVP Education

Jim Harnden SVP & CIO

Information Technology

Jack Holladay

Area Relations

Buzzy Thibodeaux

Marketing & Communications

Ann Vessels General Counsel/SVP **Human Resources** 

Timothy Armijo

CFO

Pete Atha

**Board Development** & Planning Support

Howard Bartner

Area Accreditation & Alignment

Ken Brown Benefits

Linda Claflin Regional VP Southern Region

Frank Evans

Compensation

Deborah Hendrix

Training & Culture Change

Lamech Mbise

Leadership Academy

John McDougall Regional VP Eastern Region

Debra Stinton Othitis

Resource Generation

Irene Rose Regional VP Western Region

Tom Rowley VP Curriculum

Linda Wendt Regional VP Mid West Region

### Area Offices

Abilene TV	(015) 677 9557	Crond Forks ND	(701) 746 9905	Owenshare VV	(970) 694 7901
Abilene, TX Akron, OH	(915) 677-3557 (330) 434-1875	Grand Forks, ND Grand Haven, MI	(701) 746-2205 (616) 844-0800	Owensboro, KY Pensacola, FL	(270) 684-7291 (850) 477-1420
Alaska	(907) 344-0101	Grand Rapids, MI	(616) 451-2674	Peoria, IL	(309) 673-0115
Albany, NY	(518) 783-4336	Grayson County, TX	(903) 892-8766	Philadelphia, PA	(215) 895-6262
Albuquerque, NM	(505) 262-0853	Green Bay, WI	(920) 437-2444	Pittsburgh, PA	(800) 522-6957
Appleton, WI	(920) 882-0773	Greensboro, NC	(336) 299-4339	Portland, ME	(207) 773-5200
Allentown, PA	(610) 814-2505	Greenville, SC	(864) 235-9491	Portland, OR	(503) 238-6430
Arizona	(408) 377-8500	Gunnison, CO	(970) 349-9230	Princeton, NJ	(609) 880-1885
Arkansas	(501) 280-9118	Hamilton, OH	(513) 894-2055	Providence, RI	(401) 331-3850
Asheville, NC	(828) 252-5842	Hartford, CT	(860) 525-4510	Pueblo, CO	(719) 546-9508
Ashland, KY	(606) 329-1699	Hilo, HI	(808) 966-8450	Quad Cities	(309) 736-1630
Atlanta, GA	(404) 257-1932	Honolulu, HI	(808) 545-1777	Racine, WI	(262) 638-4829
Augusta, GA	(706) 722-8345	Houston, TX	(713) 682-4500	Raleigh, NC	(919) 821-2100
Austin, TX	(512) 449-8025	Huntsville, AL	(256) 533-4661	Reading, PA	(610) 373-3500
Bakersfield, CA	(661) 328-9373	Indianapolis, IN	(317) 634-3519	Reno, NV	(775) 323-8084
Baltimore, MD	(443) 394-7211	JA International	(719) 540-0200	Richmond, IN	(765) 962-0503
Bartlesville, OK	(918) 336-5528	Jackson, MI	(517) 782-7822	Richmond, VA	(804) 217-8855
Baton Rouge, LA	(225) 928-7008	Jacksonville, FL	(904) 398-9944	Roanoke, VA	(540) 989-6392
Battle Creek, MI	(616) 968-9188	Johnston, PA	(814) 266-2125	Rochester, MN	(507) 281-6156
Beaumont, TX	(409) 833-3860	Kalamazoo, MI	(616) 343-0860	Rochester, NY	(716) 327-7400
Beloit, WI	(608) 368-9999	Kansas City, MO	(816) 561-3558	Rock Hill, SC	(803) 980-6363
Bemidji, MN	(701) 746-2005	Kasson, MN	(952) 927-8354	Rockford, IL	(815) 963-8413
Big Spring, TX	(915) 682-4966	Kennewick, WA	(509) 783-7222	Sacramento, CA	(916) 648-1084
Billings, MT	(406) 657-4393	Kenosha, WI	(262) 652-1599	Saginaw, MI	(517) 752-9050
Birmingham, AL	(205) 290-9365	Kingsport, TN	(423) 392-8841	Saint Louis, MO	(314) 731-4000
Boise, ID	(208) 345-3990	Knoxville, TN	(865) 584-4359	Saint Petersburg/Tampa, FL	(727) 530-0884
Boston, MA	(617) 367-5850	La Crosse, WI	(608) 789-4777	Salisbury, MD	(410) 742-8112
Bowling Green, KY	(270) 782-0280	Lafayette, IN	(765) 449-1630	Salt Lake City, UT	(801) 355-5252
Boyne City, MI	(231) 582-4660	Lafayette, LA	(337) 266-8202	San Antonio, TX	(210) 490-2007
Bozeman, MT	(406) 582-1828	Lake Charles, LA	(318) 474-6789	San Diego, CA	(619) 682-5155
Brainerd, MN	(800) 713-5288	Lakeland, FL	(863) 603-0254	San Francisco, CA	(650) 737-0370
Brazoria County, TX	(979) 297-6411	Lamar County, TX	(903) 784-0313	San Jose, CA	(408) 988-8915
Bridgeport, CT	(203) 382-0180	Lancaster, PA	(717) 397-5779	San Juan, Puerto Rico	(787) 782-3044
Buffalo, NY	(716) 853-1381	Lanett, AL	(334) 644-4900	Santa Rosa, CA	(707) 546-2578
Camden, NJ	(609) 880-1885	Lansing, MI	(517) 332-4585	Savannah, GA	(912) 790-7822
Canton, OH	(330) 433-0063	Laredo, TX	(956) 725-3464	Scranton, PA	(570) 346-9080
Cedar Rapids, IA	(319) 862-1100	Las Vegas, NV	(702) 214-0500	Seattle, WA	(206) 296-2600
Charleston, SC	(843) 745-1141	Lexington, KY	(859) 219-2423	Sheboygan, WI	(414) 458-0007
Charleston, WV	(304) 346-9753	Lima, OH	(419) 225-5816	Shreveport, LA	(318) 861-1778
Charlotte, NC	(704) 536-9668	Lincoln, NE	(402) 467-1010	Sioux City, IA	(712) 255-3519
Charlottesville, VA	(804) 293-1337	Longview, TX	(903) 297-2202	Sioux Falls, SD	(605) 336-7318
Chattanooga, TN	(423) 892-4488	Lorain, OH	(440) 329-3313	Spartanburg, SC	(864) 585-9381
Chicago, IL	(312) 715-1300	Los Angeles, CA	(323) 957-1818	Spokane, WA	(509) 624-7114
Cincinnati, OH	(513) 531-3777	Louisville, KY	(502) 425-8833	Springfield, MA	(413) 525-5600
Cleveland, OH	(216) 861-8080	Lufkin, TX	(409) 632-4090	Springfield, MO	(417) 873-6989
Cleveland, TN	(423) 476-6772	Lynchburg, VA	(804) 846-4813	Springfield, OH	(937) 323-4725
Colorado Springs, CO	(719) 636-2474	Manchester, NH	(603) 626-1918	St. Cloud, MN	(800) 362-5925
Columbia, SC	(803) 252-1974	Mankato, MN	(800) 362-5925	St. Joseph/Benton Harbor, I	
Columbus, OH	(614) 771-9903	Mansfield, OH	(419) 747-9337	Stamford, CT	(203) 327-2535
Concord, NC	(704) 652-0881	Martin County, FL	(561) 283-9389	Stevens Point, WI	(715) 345-1104
Corpus Christi, TX	(361) 242-5243	Maui, HI	(808) 893-0104	Stockton, CA	(209) 943-6610
Costa Mesa, CA	(949) 515-1998	McAllen, TX	(956) 928-1111	Syracuse, NY	(315) 457-8917
Dallas, TX	(972) 690-8484	Melbourne, FL	(321) 636-1000	Terre Haute, IN	(812) 232-6230
Dalton, GA	(706) 278-9180	Memphis, TN	(901) 366-7800	Texarkana, TX	(870) 773-0248
Dayton, OH	(937) 228-7930	Miami, FL	(305) 751-9200	Texas City/La Marque, TX	(281) 992-3188
Decatur, AL Decatur, IL	(256) 353-3573 (217) 428-2151	Middletown, OH Midland, MI	(513) 423-9776 (517) 631-0162	Toledo, OH Topeka, KS	(419) 865-5511 (785) 235-3700
Decatur, IL Denver, CO		Midland, Mi Midland, TX		•	
	(303) 534-5252		(915) 682-4966	Traverse City, MI	(231) 929-2079
Des Moines, IA Detroit, MI	(515) 279-9602 (313) 964-3000	Minot, ND	(701) 857-7551 (601) 948-3997	Tucson, AZ Tulsa, OK	(520) 792-2000
	(563) 556-3933	Mississippi Mobile, AL	(334) 473-3901	Twin Cities, MN	(918) 599-9904 (651) 255-0055
Dubuque, IA Duluth. MN	(218) 722-5642	Mount Pleasant, TX	(903) 575-2096	Tyler, TX	(903) 581-7482
Eau Claire, WI	(715) 835-5566	Muncie, IN	(317) 289-6480	Van Wert, OH	(419) 238-5411
El Paso, TX	(915) 858-6771	Naples, FL	(941) 949-2190	Van Wert, Ori Victoria, TX	(361) 578-6920
Elizabeth, NJ	(908) 789-7676	Nashville, TN	(615) 383-9500		(330) 539-5268
Elkhart, IN	(219) 293-4554	Nasnvine, TN Neenah, WI	(414) 725-1198	Warren/Youngstown, OH Washington, DC	(202) 296-1200
Elmira, NY	(607) 734-0562	New Bedford/Fall River, MA	(508) 997-6536	Washington, DC Waterloo, IA	(319) 274-0760
Emira, NT Eugene, OR	(541) 687-8114	New Jersey	(908) 317-9600	Waterioo, 1A Wausau, WI	(715) 842-1056
Eugene, Ok Evansville, IN	(812) 425-8152	New Orleans, LA	(504) 832-0102	West Palm Beach, FL	(561) 242-9468
Flagstaff, AZ	(520) 714-1354	New York, NY	(212) 949-5269	West rain Beach, FE Westchester, NY	(914) 741-0150
Flint, MI	(810) 235-3571	Newark, NJ	(908) 789-7676	Wichita, KS	(316) 267-2248
Fort Lauderdale, FL	(954) 788-8422	Norfolk-Newport News, VA	(757) 455-9500	Wilmington, DE	(302) 654-4510
Fort Wayne, IN	(219) 484-2543	Odessa, TX	(915) 550-9888	Wilmington, NC	(910) 617-5252
Fort Wayne, IN Fort Worth, TX	(817) 731-0838	Oklahoma City, OK	(405) 235-3399	Winston-Salem, NC	(336) 727-2040
Ft. Collins, CO	(970) 490-1035	Omaha, NE	(402) 333-6410	Wisconsin	(414) 352-5350
Gainesville, FL	(352) 620-2009	Orlando, FL	(407) 898-2121	Worcester, MA	(508) 756-2207
Gainesville, GA	(770) 297-1222	Orrville, OH	(330) 683-0652	York, PA	(717) 843-8028
Glenwood Springs, CO	(970) 384-5450	Oshkosh, WI	(920) 303-2283	LOAD, III	(.1.) 010 0000
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