## INDIANA UNIVERSITY-PURDUE UNIVERSITY INDIANAPOLIS

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# Health & Wellness

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### Health & Wellness Promotion

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## Health & Wellness Promotion

## Sexual Assault Prevention and Response

#### Haven

Update 10/21/2015: In ancitipation of the OneStart shutdown, the access portal for AlcoholEdu and Haven have moved to ONE.IU (http://one.iu.edu). Simply search for "alcoholedu" or "haven" in the search bar to locate the courses.

Update 8/18/2015: The deadline for Part 1 of Haven has been extended to Sunday, August 23 at 11:59pm.

All new IUPUI students are required to complete



Haven, an online course to raise understanding of sexual assault. Haven uses a population-level approach to educate all students on the issues associated with sexual assault and relationship violence, taking into account their unique perspectives and experiences.

Haven takes most students 45-60 minutes to complete.

Haven is sometimes confused with AlcoholEdu® for College, however, these are actually two different courses. Some incoming students will need to complete both. Follow this link for more information about AlcoholEdu® for College.



Students will access the course using their IUPUI username and passphrase through ONE.IU (http://one.iu.edu). the dashboard in OneStart (http://onestart.iu.edu) under Services > Student Self-Service. Course progress is tracked by student ID, but all answers are kept confidential.

The course has two parts, and is not considered complete until both parts are finished. The course launches on July 27, at which point you will receive an email with instructions for logging in. This is not a "one size fits all" lecture or slide show, this interactive course uses adaptive pathways to tailor the content based on your responses. Haven takes your perspectives into account to deliver the most relevant content possible.

## **Timeline**

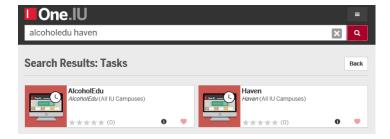
- Monday, July 27, 2015 Haven launch, link goes live in OneStart, e-mail with instructions sent to students' university email address.
- Monday, August 17, 2015 Deadline to complete Part 1 extended to Sunday, August 23 at 11:59pm.
- Monday, August 24, 2015 Classes begin
- September 10 October 8 45 days after completing Part 1, students automatically receive an e-mail with instructions for taking Part 2. Exact date depends on when Part 1 was completed.
- Friday, October 16, 2015 Deadline to complete Part 2.

## Frequently Asked Questions

If you are having technical difficulties with Haven, please contact the 24/7 Technical Helpline: 866-384-9062 or look for troubleshooting tips in the FAQ below. If your issue is not resolved, or if you have additional questions, please contact Eric Teske at aodiupui@iupui.edu.

I can't find the link, how do I access the course?

Access to AlcoholEdu and Haven have both moved to ONE.IU (http://one.iu.edu) in anticipaton of the OneStart shutdown. Simply search for "alcoholedu" or "haven" in the search bar. It should look something like this:



## Who needs to complete this?

Haven is required for all incoming IUPUI students, this includes new students and transfer students. Haven received significant content updates since last year to comply with Federal guidelines - Students who took Haven or a similar course some time in the past will need to take it again because previous versions did not include this content.

## Minimum System Requirements

EverFi supports any major web browser released within the previous two-year period. Some browsers may require Adobe Flash for multimedia content.

- Chrome 20+
- Firefox 14+
- Safari 5+
- Microsoft Internet Explorer 9+
- AlcoholEdu for College is also supported on the default browser on Android 4.0+
- Courses will <u>not</u> work on smartphones

Resolve Most Issues with These 3 Steps:

Switch Browsers – use Chrome or Firefox when you can

instread of Internet Explorer

- Clear your cache: http://www.wikihow.com/Clear-Your-Browser%27s-Cache
- If you seem stuck, your screen maybe zoomed in too much causing you to miss a prompt or navigation button. To zoom out on a PC hit "control 0 [zero]" and on a Mac hit "command 0 [zero]" to return to 100% zoom.

## Additional Troubleshooting Options

- Close all other applications and tabs (e.g. iTunes, Facebook, YouTube, etc.).
- Full Screen mode: Windows, press F11 / Mac click View menu on the browser and select Full Screen.
- Ensure the course is in its own browser window and not within a frame of the school portal or email client.
- If on a wireless connection, try a wired connection.
- Reboot the computer.
- Disable all popup blockers and 3<sup>rd</sup> party toolbars.
- Try accessing the course from a different connection (e.g. computer lab, library etc.).
- Try accessing at a different time of day during non-peak internet usage hours (mornings typically have less traffic).

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