IUPUI Faculty Council Committee Annual Report 2008/09

Committee Name: Technology

Annual Report for: 2008/2009

Chair: Hasan U. Akay

Secretary: None

Members: Enrica Ardemagni, Daniel Baldwin, James Clack, Andrew Gavrin, Barbara Gushrowski, Pamela Ironside, Josette Jones, Tim Koponen, Joan Kowolik, Mike Kubek, Suk-Hee Lee, Paula Magee, Malika Mahoui, John McGrew, Jim Morgan, Kimmaree Murday, Michael Ney, Julie Settles, Sharon Stoten, and Bob Vernon

Liaisons for 2008/09 (or Ex-officio): Garland Elmore (UITS Administrative Liaison) and Kathy Lay (Executive Committee Liaison)

Meeting Recorder: Theresa Walsh (UITS)

Action Items and Status:

1. Monitoring University IT Security Policies

Since 2004/05, the Technology Committee has been working closely with the Information Policy Office (IPO) of Indiana University in reviewing various IT related polices and helping IPO in a rather lengthy process of developing and receiving feedback from several stakeholders through a number of iteration cycles, and finally receiving official approval from the Board of Trustees on these polices.

- a. The committee has continued working with IPO throughout the year in reviewing and revising new IT related policies. The IPO Director, Merri Beth Lavagnino, and the Deputy Director, Eric Cosens, frequently participated in committee meetings to consult with the committee, report on the progress, and seek feedback on revisions. The policies that have undergone through initial reviews were:
 - i. Web Site Privacy Policy
 - ii. ISPP-25 Information Governance Policy

It is expected that these policies as well as the IT-20 Wireless Networking policy from the previous year will come back to the committee for further reviews.

b. The university-wide IT polices which are in effect as final or interim policies are posted at http://informationpolicy.iu.edu/policies/university.shtml.

2. Review of Oncourse Developments

Associate Dean of Learning Technologies, Stacy Morrone, attended the meetings frequently on behalf of UITS to report on the progress of Oncourse enhancements and received continuous feedback from the committee to take to the developers. She also reported to the committee on the ongoing plans for Next Generation of Classroom Technology as well as the IT Summit on Virtual Universities.

3. Proposal to Form a Learning Technologies Steering Committee

The proposal to form a steering committee for learning technologies was approved by the University Faculty Council in spring. The proposal was developed in collaboration with the IT administration and IUB Technology Policies Committee. The objective has been to increase the faculty involvement in major technology changes and enhancements related to learning technologies. The committee members have been selected to function fully in fall 2009. Two members, Andrew Gavrin and Kim Murday, from the Technology Committee are slated to serve on the steering committee next year.

4. Other Activities

The following additional activities took place during the year:

- a) IU's new IT Strategic Plan draft was reviewed by the committee in a coordinated fashion and several recommendations were submitted to the IT Administration for clarity, concern, and inclusion. Hasan Akay, John McGrew and Robert Vernon had represented the committee on the strategic plan preparation task forces in summer and fall.
- b) The project to return the student technology fees to UITS, launched by the IT administration, was reviewed by the committee. Concerns and recommendations were forwarded to the administration. It is urged that the transition will be seamless and the services will not be adversely affected. Garland Elmore's office prepared a FAQ document to address the questions and concerns raised. They were reviewed with the committee.
- c) A second update on the activities for developing a comprehensive Information Privacy and Security Program was provided to the committee by the Chief Information Security Officer, Tom Davis, and the Information Officer, Merri Beth Lavagnino. The program is being developed to define the structure and process and to identify and address gaps that exist in protecting information. Prepared documents are available on the Oncourse site of the committee. More updates may be given to the committee in the future due to the increasing importance of this activity.
- d) A presentation was given by the Telecommunications Infrastructure team of UITS on the plans to expand the Unified Communications System. The

- basic, telephone integration, and Outlook voice mail features of the system were discussed. Feedback was provided in publicizing these features and making them more pervasive.
- e) The Dean of Libraries and the new Assistant Vice President for Digital Scholarly Communication, David Lewis, spoke to the committee on a new IU project to manage, preserve, and distribute scholarly work. He also gave information on the recent work for investigating and developing alternate vehicles for publishing, including the developments in open-source textbook publishing. He advocated the open environment offered by Internet in publishing. If invited, he will be happy to visit different schools to give more information on these topics.

5. Recommendations for Next Year

The committee continued to have adequate representation from most academic units on the campus. The attendance was good. Collaboration with the UITS staff and administrators was excellent. Members made serious efforts in reviewing the plans and policies of UITS and providing constructive recommendations. The following are recommendations for future:

- a) It is important for the committee to receive information from and proactively provide feedback to the Learning Technologies Steering Committee. This will help preventing the repeat of past mistakes of the IT administration in making major decisions without receiving prior faculty input and consent.
- a) The implementations of student technology fee project in different units be closely monitored by the committee.
- b) The timely review of new and pending IT policies developed by the University Information Policy Office be continued.
- c) Some schools, such as Business, Law, and Physical Education and Tourism Management, did not have any representation on the committee. Effort should be made in recruiting members from these schools too.
- d) Since IT constitutes a major part of all activities in the university, the dialogue developed during last few years with the IT administration and service units of the university be continued and enhanced.