University Library
2001-2010 Accomplishments, Current Status and Plans for the Next 5 Years

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Teaching and Learning

2001-2010 Accomplishments: The University Library provides scholarly resources, the tools
and to use them, and expert guidance delivered to individuals and in the classroom. The
University Library also serves as the primary non-classroom academic space on the
campus.

While the library's materials budgets have not been able to keep up with price increases,
we have maintained a strong core of academic resources across all the areas we support.
Our primary electronic journal collections had over 2 million full text downloads last year.
The library has deployed a variety of tools to make the use of the collections easier. We
have deployed text and e-mail reference services. We recently deployed a mobile library
service. Document delivery services have been enhanced and turn-around times have
dropped.

Librarians are actively involved in the campus' initiatives promoting student academic
success, particularly those focused on first year students.

The library as enhanced the library space. The most significant work has been on Level 2
where the reference room has been renovated to create the Information Commons with 80
additional computers and good spaces for group work. Recent additions to the commons
include, the International News Room, a popular reading area, and flexible instructional
space. A rich media area with high-end media computers and four production rooms was
added. Computer technology throughout the building has been maintained through life
cycle replacement. Most of the renovations were funded with external support. Gate
counts have been more or less constant over time and have increased in the last year.

Current Status:

The materials budget remains challenging, especially as new academic programs are added.
Librarians continue to be involved in instructional activities. Several building renovations
projects are being explored and external funding sought.

Plans for the Next 5 Years:

Given the significant changes in scholarly publishing, the library will need to consider
alternative collecting strategies. These are likely to include more electronic purchases,

increased reliance on open access publications, increased reliance on purchase on demand programs, and a decrease in the importance of printed materials.

Increase involvement by librarians in upper level undergraduate and graduate courses. We hope to attract external funding to support the exploration of the gap in student information knowledge and skills between high school and college.

Continue to renovate library space to meet the needs of students for inviting, group and individual, technology intensive space for non-classroom academic work.

Research, Scholarship, and Creative Activity

2001-2010 Accomplishments: The University Library provides scholarly resources to support research. This is done through purchase and document delivery. Librarians provide research assistance, especially to graduate students. Increasingly the library provides systems and services to support the distribution and preservation of research results.

The large and continuing price increases in research materials, especially for-profit science and technical journals, has meant that journal cuts have been required every three to five years. On several occasions the campus has provide new funding, but over the past decade we have lost ground. Our ability to provide documents through interlibrary loan and other delivery mechanisms has been enhanced by deploying improved systems and by new consortial arrangements, particularly joining the RAPID group.

The library has acquired significant special collections in both paper and digital formats, particularly in Philanthropy. These include the archives of the national FFA, national Junior Achievement, Kiwanis International, and a variety of fundraising organizations, and foundations. The University Library probably has the best collections of materials in this area in the world.

The library has deployed an institutional repository – IUPUIScholarWorks – using the DSpace software. IUPUIScholarWork currently contains 1,800 items. The library deployed the Open Journal System as a means of supporting the production of open access journals. Several journals are in production and several others are in development. We support several research collections with special strength in Philanthropic Studies.

Current Status:

The materials budget remains challenging, especially as new academic programs are added. We are working on the development of several large research collections and are seeking external support for this activity. We are developing our capacity to assure the long-term preservation of digital content, especially through our involvement with the DuraCloud project.

Plans for the Next 5 Years:

Given the significant changes in scholarly publishing, the library will need to consider alternative collecting strategies. These are likely to include more electronic purchases,

increased reliance on open access publications, increased reliance on purchase on demand programs, and a decrease in the importance of printed materials.

Continue to develop archival collections, especially in the area of philanthropic studies.

Continue to develop our capacity to support research collections, particularly with better tools to support more diverse applications and the long-term preservation of digital content. Develop services to support the NSF data management mandate and similar initiatives from other funders. Develop a stronger set of skills and expertise among librarians to support these activities. Encourage faculty to use open access as a means of enhancing the impact of their work and to encourage changes in the structure of scholarly communication.

Civic Engagement

2001-2010 Accomplishments: The University Library serves as the only public research library for the citizens of central Indiana. The library works with a variety of central Indiana cultural heritage organizations to produce digital collections that document the history and culture of Indianapolis and Indiana.

As a general rule slightly less than 10% of the use of the library is from non-IUPUI users.

The library in conjunction with a variety of partners has created a significant number of digital collections relating to Indianapolis and Indiana. These range from cookbooks to quilts to maps to photographs. Other collections include the yearbooks of Chrispus Attucks and the *Indianapolis Recorder*. The bulk of the funding for these projects was provided by external grants.

Current Status:

The library continues to be a research resource for residents of central Indiana. We continue to work with partners to develop digital collections with external funding.

Plans for the Next 5 Years:

Continue to serve the citizens of central Indiana. Continue to work with a variety of central Indiana cultural heritage organizations to create digital collections documenting the history and culture of the city and the state.

Best Practices

2001-2010 Accomplishments: In a dynamic information environment the library is constantly examining practice and looking for both operational efficiencies and strategic realignments that will position us to provide new and better services to the campus.

Since the construction of the University Library nearly 20 years ago, the library has been a leader in the application of technology to library practice. The technology capacities we provide our users is among the best anywhere. We have been an early adopter in a variety

of library technologies from link resolvers to repositories to interlibrary loan systems to our current engagement with DuraCloud. We were an early leader in the application of repository technology to archives and the management of born digital documents. Our mobile web presence is at the forefront in this area.

We have regularly evaluated our relations with our primary vendors. In 2009 we changed our serials vendor and saved $30,000 in annual costs.

Current Status:

Most of the library's operations are effective and efficient. Our application of technology is among the best in the country. The library's engagement with the first year programs is exemplary.

Plans for the Next 5 Years:

The next five years will be a time of strategic decision-making that will require a reconsideration of much longstanding library practice. Among the issues we will need to consider are:

1. The role of the local print collection.
2. How best to provide reference and research assistance.
3. How to most effectively engage in the curriculum and how best to assure that our student have the information and research skills to be successful students.
4. How best to engage in the distribution and preservation of scholarship and the results of research.
5. How the redevelop space to best serve the needs of our students for a non-classroom academic space on campus.

The library will participate in the university's review of business practices.

Campus Climate for Diversity

2001-2010 Accomplishments:

The library established a diversity council. In the past four years the library has supported six students as Fellows. These students develop projects that focus on diversity from a variety of perspectives.

Current Status:

The library's workforce is somewhat less diverse than it should be. This is especially true for librarians.

Plans for the Next 5 Years:

Continue the diversity fellows program. The library should focus on diversifying its workforce, especially librarians.

Collaboration

2001-2010 Accomplishments: The University Library prides itself on our ability to be a good partner both with other units on campus and in the community.

Through the library's liaison program, the library partners with all of the academic units that we support.

The library is activity involved and contributes to the programs of the University College, the Center for Teaching and Learning, and the Center for Research and Learning. We have shared space with and support the program of the Writing Center.

The library has partnered with a variety of cultural heritage organizations in central Indiana to produce digital collections. The strongest collaborations have been with the Indianapolis-Marion County Public Library, the Indiana Historical Society, and the Conner Prairie Museum.

Current Status:

The library is generally viewed as a good partner both on campus and in the community.

Plans for the Next 5 Years:

Continue liaison program and explore how librarians can productively work with faculty on digital scholarship and new forms of scholarly communication.

Maintain library's engagement with all campus programs that support student academic success.

Continue and grow community collaborations.