

# 2002 ARNOVA Conference

## Schedule of Concurrent Sessions

**How To Use This Index:** Scroll down or use the bookmarks in the navigation pane at left to move to a new location in this index. Click on a **blue paper title** to view that paper. To return to this index after viewing a paper, click the "Previous Menu" bookmark in the navigation pane.

**Thursday, November 14; 2:15--3:45 pm**

**A1**

**Track: Civil Society, Grassroots, Social Capital**

**PANEL: Assessing the State of Civic Engagement and Democratic Citizenship in the United States: A Report**

Moderators: Kathryn E. Nelson, Georgetown University, Washington, DC, USA; James V. Riker, Democracy Collaborative, University of Maryland, College Park, MD, USA

**Report Overview**

Virginia Hodgkinson, Georgetown University, Washington, DC, USA

**Individual and Community Factors: Civic Differences and Disparities**

Linda Williams, University of Maryland, College Park, MD, USA

**Civic Participation and Civic Structures**

W. Clyde Wilcox, Georgetown University, Washington, DC USA

**Civic Tools and Strategies**

Judith Toorney-Purta, University of Maryland, College Park, MD, USA

**Thursday, November 14; 2:15 - 3:45 pm**

**A2**

**Track: Community and Neighborhood Development**

**PANEL: Key organizations in underserved communities: The case of the Haitian Community in Boston and the African-American Community in Harlem**

Pier Rogers, New York University, New York, NY, USA

**Empowerment Zones--Panacea or Problem?**

Charles T. Moses, Case Western Reserve University, East Elmhurst, NY, USA

**The Politics of Marooning, Trust, Distrust and Institutional Development: The case of the Haitian Multi-Service Center**

Nesly Metayer, Case Western Reserve University, Milton, MA, USA

**Victory House - A Grassroots Research Institute**

Craig E. Soaries, Victory House, Atlanta, GA, USA

**Thursday, November 14; 2:15 - 3:45 pm**

**A3**

**Track: Philanthropy, Fundraising, Foundations**

**PANEL: The Future of Charitable Giving**

Chair: Eleanor P. Brown, Pomona College, Claremont, CA, USA

**Taxes and Charitable Giving**

Robert McClelland, Congressional Budget Office, Washington, DC, USA

Pamela Greene, CBO, Washington, DC, USA

**Regional Wealth Transfer Analysis**

Renee Irvin, University of Oregon, Eugene, OR, USA

**Private Philanthropy and the Economics of Public Radio**

Arthur Brooks, Syracuse University, Syracuse, NY, USA

## **Forecasting Itemized Deductions**

Mark Wilhelm, Indiana University Purdue University at Indianapolis, Indianapolis, IN, USA  
Melissa Brown, Indiana University Purdue University at Indianapolis, Indianapolis, IN, USA  
Partha Deb, Indiana University Purdue University at Indianapolis, Indianapolis, IN, USA

## **Thursday, November 14; 2:15 - 3:45 pm**

### **A4**

#### **Track: Nonprofit-Government Relations, Welfare**

#### **PANEL: Advancing Nonprofit Advocacy Within an Accountability Framework**

John McNutt, Boston College, Chestnut Hill, MA, USA

#### **Electronic Government and Electronic Advocacy: An Empirical Exploration of Relationships and Patterns**

John McNutt, Boston College, Chestnut Hill, MA, USA

Katherine Boland, Rowan University, Mount Laurel, NJ, USA

George Haskett, Marywood University, Scranton, PA, USA

#### **Pragmatic Advocacy in Pragmatic America**

Michael Moody, Boston University, Boston, MA, USA

## **Thursday, November 14; 2:15 - 3:45 pm**

### **A5**

#### **Track: Voluntarism, Volunteering**

#### **PANEL: Volunteer Activity Measurement, Valuation and Management: Results from the 2001 International Year of Volunteers Research Program (Canada)**

Chair: Cathy Barr, Canadian Centre for Philanthropy, Toronto, Ontario, CANADA

#### **Volunteers in Canadian Hospitals: Benefits and Costs**

Femida Handy, York University, Toronto, CANADA

Narasimhan Srinivasan, University of Connecticut, Storrs, CT, USA

#### **Accounting for Volunteer Contributions: Attributing Monetary Values**

Jack Quarter, University of Toronto, Toronto, CANADA

Laurie Mook, OISE/University of Toronto, Toronto, ON, CANADA

Betty Jane Richmond, The Ontario Trillium Foundation, Toronto, CANADA

#### **Volunteer Activity Measurement and Management: Current State and Implications for the Future**

Michelle Goulbourne, Canadian Centre for Philanthropy, Toronto, Ontario, CANADA

A-J McKechnie, Volunteer Canada, Toronto, Ontario, CANADA

#### **Measuring Economic Value of Volunteering: Research Findings from Canada and Europe**

Katharine Gaskin, Gaskin Research and Consultancy, Leics, England, UK

Michelle Goulbourne, Canadian Centre for Philanthropy, Toronto, Ontario, CANADA

Angela Ellis, Institute for Volunteering Research, London, England, UK

## **Thursday, November 14; 2:15 - 3:45 pm**

### **A7**

#### **Track: Voluntarism, Volunteering**

#### **PANEL: Securing the Best from High Level Volunteers**

Paul Salipante, Case Western Reserve University, Cleveland Heights, OH, USA

#### **An Ethnographic Inquiry into the Utilization of Board Members' Skills**

Joseph M Mandato, Mandel Center for Nonprofit Organizations, Weatherhead School of Manag, Atherton, CA, USA

#### **President-CEO Interaction in Search of Strategy and Accountability**

J. Bart Morrison, Case Western Research, Cape Elizabeth, ME, USA

#### **Relational Learning among Practitioners and High-Level Volunteers in Capital Campaigns**

Donald Zeilstra, Weatherhead School of Management, E. Grand Rapids, MI, USA

**Thursday, November 14; 2:15 - 3:45 pm**

**A8**

**Track: Methods, Data**

**PANEL: Bridging the Worlds of Scholars and Practitioners: The Use of Ethnographic Methods to Produce**

J. Bart Morrison, Case Western Reserve University, Cape Elizabeth, ME, USA

**An ethnographic approach to understanding the construction of student perceptions about the relative value of the liberal arts experience and the impact of these perceptions on the college selection process**

Margaret L. Drugovich, Ohio Wesleyan University, Delaware, OH, USA

**Goal!!! Emotional Intelligence, A Key to Success**

Lori A. Brohm, Samaritan Regional Health System, Ashland, OH, USA

**Workplace Passion and Office Dynamics in the Arts**

Stephen Brand, The New Enterprise Factory, Akron, OH, USA

**Challenges and Benefits of Practitioner- Scholar Engagement in Ethnographic Research**

J. Bart Morrison, Case Western Reserve University, Cape Elizabeth, ME, USA

**Thursday, November 14; 2:15 - 3:45 pm**

**A9**

**Track: Community and Neighborhood Development**

**Community Based Nonprofits**

**Community Organizing Networks Effectively Leveraging Resources**

Diane J Johnson, Mmapeu Consulting, Greenfield, MA, USA

Pamela Zappardino, Western Maryland State College, Union Town, MD, USA

**Production and Accountability in Nonprofit Housing Organizations**

C. Theodore Koebel, Virginia Tech, Blacksburg, VA, USA

**Board Structures and Successful CDCs: Modeling the Ways**

Aida Rodriguez, New School University, New York, NY, USA

Rikki Abzug, New School University, New York, NY, USA

**Leadership in NGOs: Building strong rural communities through transformational leadership**

Audrey-Marie Schuh Moore, University of Minnesota, Minneapolis, MN, USA

**Thursday, November 14; 2:15 - 3:45 pm**

**A10**

**Track: Teaching, Education**

**Nonprofit Educational Programs**

**Nonprofit Management Education: A Response to the "Best Place Debate"**

Danielle Vogenbeck, University of Colorado at Denver, Boulder, CO, USA

**The International Census of Nongovernmental Studies Project**

Roseanne M Mirabella, Seton Hall University, South Orange, NJ, USA

**The State of Teaching Nonprofit Advocacy**

Elizabeth M. Baumgarten, Charity Lobbying in the Public Interest, Washington, DC, USA

Michael Cortes, University of San Francisco, San Francisco, CA, USA

**Thursday, November 14; 2:15 - 3:45 pm**

**A11**

**Track: Executive Leadership**

**Successful and Unsuccessful Leadership**

**A Longitudinal Study of Critical Events in the Successful Leadership of Nonprofit Organizations**

Dick Heimovics, University of Missouri-Kansas City, Kansas City, MO, USA

**How Chief Executives Use the "Founding Story" as a Heuristic in Sensemaking**

Christina Schwabenland, University of East London, London, UK

**The 'turnaround' process in nonprofit contexts: four cases and some theory**

Rob Paton, The Open University, Milton Keynes, UK

## **Rising to the Challenge or Running for the Door? The role of governing bodies in dealing with organizational crises**

Chris Cornforth, Open University Business School, Milton Keynes, UK

Jill Mordaunt, Voluntary Sector Management, The Open University Business School, Milton Keynes, UK

**Thursday, November 14; 2:15 - 3:45 pm**

**A12**

**Track: Human Resources**

**Employee Turnover and Retention**

**Help Wanted: Turnover and Vacancy in Nonprofits**

Jeanne Peters, CompassPoint Nonprofit Services, San Francisco, CA, USA

Jan Masaoka, CompassPoint Nonprofit services, San Francisco, CA, USA

**Employee Satisfaction and Mission Attachment as Factors in Retention**

William Brown, Arizona State University, Tempe, AZ, USA

Carlton Yoshioka, Arizona State University, Tempe, AZ, USA

**Fluid Participation in Nonprofit Organizations: Why Does It Happen?**

Chao Guo, University of Southern California, Los Angeles, CA, USA

**Exploring The Roots of Employee Turnover in Child Welfare Organizations**

Cheryl Harvey, Wilfrid Laurier University, Waterloo, CANADA

Carol Stalker, Wilfrid Laurier University, Waterloo, CANADA

Deena Mandell, Wilfrid Laurier University, Waterloo, ON, CANADA

Karen Frensch, Wilfrid Laurier University, Waterloo, ON, CANADA

**Thursday, November 14; 2:15 - 3:45 pm**

**A13**

**Track: Strategy, Planning, Change**

**Values and Beliefs: Implications for Management**

**Beyond Accountability: Ethical Capital and Nonprofit Organizations in the 21st Century**

Susan McTiernan, St. John's University, Jamaica, NY, USA

**The impact of management principles in a church setting**

Phyllis Okrepkie, Bismark, ND, USA

Eric Goodman, Colorado Technical University, Colorado Springs, CO, USA

**Values in practice: implications for strategy and organisation studies**

Belinda Moller, Trinity College, Dublin, Dublin, IRELAND

**Thursday, November 14; 4:00 - 5:30 pm**

**B1**

**Track: Art, Culture, Humanities**

**PANEL: Putting Research into Practice: Increasing Cultural Participation**

Sue Anne Lafferty, Ohio Arts Council, Columbus, OH, USA

**Ohio Arts Council's State of the Arts Report: Research & Implementation**

Sue Anne Lafferty, The Ohio State University, Columbus, OH, USA

Christy Farnbauch, Ohio Arts Council, Columbus, OH, USA

**Developing the Northwest Ohio Network of Culture and the Arts**

Martin Nagy, Arts Council Lake Erie West, Toledo, OH, USA

Danette Olsen, Arts Council Lake Erie West, Toledo, OH, USA

**Community Partnership for Arts and Culture: Web-based Assessment**

Tom Shorgl, Community Partnership for Arts and Culture, Cleveland, OH, USA

Julie Thorud, Community Partnership for Arts and Culture, Cleveland, OH, USA

**Thursday, November 14; 4:00 - 5:30 pm**

**B2**

**Track: Theory (Inter and Intra-sector)**

**PANEL: Economists reach out: The relevance of nonprofit economics to other disciplines**

Discussants: Natalie J Webb, Naval Postgraduate School, Monterey, CA, USA; Dr. Evelyn Brody, Chicago-Kent School of Law, Chicago, IL; USA, Rob McClelland, Congressional Budget Office, Washington, DC, USA  
Moderator: Patrick Rooney, Indiana University-Purdue University at Indianapolis, Indianapolis, IN, USA

**What economics can and cannot explain about the nonprofit sector**

Peter Halfpenny, University of Manchester, Manchester, UK  
Natalie J Webb, Naval Postgraduate School, Monterey, CA, USA

**The Rational choice model in economics: history, theory, and applications**

Javier Stanziola, Florida Gulf Coast University, Fort Meyers, FL, USA

**Economics of the nonprofit arts: Myths and realities**

Charles Gray, University of St. Thomas, Minneapolis, MN, USA

**Thursday, November 14; 4:00 - 5:30 pm**

**B3**

**Track: Strategy, Planning, Change**

**The Process and Outcome of Strategic Action**

**The Risks and Rewards of Nonprofit Revenue ration and Diversification**

Elizabeth Keating, Harvard University, Cambridge, MA, USA  
Peter Frumkin, Harvard University, Cambridge, MA, USA

**What's in a Name? Selecting, Keeping and Changing Nonprofit Organizations' Names**

Susan Chambre, Baruch College, New York, NY, USA

**All Things Don't Stay the Same: Environmental Scanning and Scenario Planning for Nonprofit Organizations**

Roland Kushner, Management Advisory Services, Bethlehem, PA, USA

**Challenges and Opportunities for African Micro-financial Organizations in the Context of Globalization**

Youssoufou Congo, University of Liege, University of Liege, Liege, BELGIUM

**Thursday, November 14; 4:00 - 5:30 pm**

**B4**

**Track: Nonprofit-Government Relations, Welfare**

**Nonprofit – Government Interactions in National Settings**

**Nonprofit organizations and the public sector in Austria — when long-term liaisons are changing...**

Karin Heitzmann, Vienna University of Economics, Vienna, AUSTRIA  
Ruth Simsa, University of Economics, Vienna, AUSTRIA

**Personal services in the post-industrial economy: Situating Quebec's social economy**

Peter A Graefe, McGill University, Montreal, Quebec, CANADA

**Does a Compact Need a Concept of Citizenship? The Framework Agreements of Canada and Quebec Compared**

Rachel Laforest, Carleton University, Ottawa, Ontario, CANADA  
Susan Phillips, Carleton University, Ottawa, CANADA

**Thursday, November 14; 4:00 - 5:30 pm**

**B5**

**Track: Civil Society, Grassroots, Social Capital**

**Neighborhood Associations**

**What Factors Lead Urban Neighborhood Residents to Get Involved in Their Neighborhood Association?**

John H. Schweitzer, Urban Affairs Programs, Michigan State University, East Lansing, MI, USA

**Too Much of a Good Thing: Proliferation and Factionalism Among Urban Neighborhood Associations**

Megan Meyer, University of Maryland, Baltimore, MD, USA  
Cheryl Hyde, University of Maryland, Baltimore, MD, USA

**Does Neighborhood Consensus Lead to Neighborhood Collaboration?: An Exploratory Analysis of an Urban Community**

Cheryl A. Hyde, University of Maryland, Baltimore, MD, USA

Megan Meyer, University of Maryland, Baltimore, MD, USA

**Evaluating the positive effects of having many associations : The case of Sweden**

Susanne Lundasen, Mid Sweden University, Ostersund, SWEDEN

**Thursday, November 14; 4:00 - 5:30 pm**

**B6**

**Track: Boards, Governance**

**Alternate Governance Models and Forms**

**Testing the Implementation, Board Performance and Organizational Effectiveness of the Policy Governance Model in Nonprofit Boards of Directors**

Patricia Dautel Nobbie, Governor's Council on Developmental Disabilities, Athens, GA, USA

Jeffrey L. Brudney, University of Georgia, Athens, GA, USA

**The Economic Mechanisms of Governance in Nonprofit Organizations**

Gerhard Speckbacher, Vienna University of Economics, Vienna, AUSTRIA

**Governance Models: What's Right For Your Organization?**

Mel Gill, Institute on Governance, Ottawa, CANADA

**Strategic Forms: Analysis of Staff and Governance Structuring in Strategically Different Nonprofit Organizations**

Joel O. Iverson, Arizona State University, Tempe, AZ, USA

William Brown, Arizona State University, Tempe, AZ, USA

**Thursday, November 14; 4:00 - 5:30 pm**

**B7**

**Track: Civil Society, Grassroots, Social Capital**

**PANEL: What Civic Responsibility Lessons Can Corporate Executives Learn from Non-profits?**

Chair: M. Starita Boyce, Bronx Community College Foundation, New York, NY, USA

**Value Added: The Representational Logic of Nonprofit Organizations**

Dwight W. Jackson, Greenville College, Greenville, IL, USA

**Focus St. Louis: What's Right with the Region**

Julie Pietroburgo, St. Louis University, St. Louis, MO, USA

**Corporate Exec's Gain Glimpse of "What's Right with St. Louis" Working with NPOs**

Roger E. Boyd, St. Louis University, St. Louis, MO, USA

**Thursday, November 14; 4:00 - 5:30 pm**

**B8**

**Track: Accountability, Evaluation**

**Conceptual Issues in Accountability**

**Original Purpose - Completing the Triad of Accountability**

Kimberly H. Pearce, University of Victoria, Victoria, BC, CANADA

**The Market For Human Services**

Joseph Galaskiewicz, University of Arizona, Tucson, AZ, USA

**Nonprofit Accountability: An Examination of Definitions and Dependent Variables**

T. Marshall Egan, Texas A & M University, College Station, TX, USA

Angela Bies, Texas A&M University, College Station, TX, USA

**Thursday, November 14; 4:00 - 5:30 pm**

**B9**

**Track: Voluntarism, Volunteering**

**Determinates of Volunteering**

**The influence of class, status, and social capital on the probability of volunteering**

Kevin Selbee, Statistics Canada, Carleton University, Ottawa, Ontario, CANADA

## **Volunteers are Not All the Same: Heterogeneity in the Voluntary Sector**

Paul Reed, Statistics Canada, Ottawa, CANADA

Kevin Selbee, Statistics Canada, Ottawa, CANADA

## **The Patterns and Predictors of Volunteering in Sweden**

Richard Sundeen, University of Southern California, Los Angeles, CA, USA

Sally Raskoff, University of Southern California, Los Angeles, CA, USA

## **Events that Influence Giving and Volunteering**

Chris Toppe, Independent Sector, Washington, DC, USA

## **Thursday, November 14; 4:00 - 5:30 pm**

### **B10**

#### **Track: Civil Society, Grassroots, Social Capital Issues in Community Based Organizations**

##### **Small voluntary organisations and urban regeneration in the UK: Willing partners, not bureaucrats!**

Hans Schlappa, Tamworth, UK

##### **Generational Changes in Nonprofit Management: A Study of Community-Based Organizations**

Frances Kunreuther, Hauser Center for Nonprofit Organizations, Harvard University, Cambridge, MA, USA

##### **The 'Community' Center and the Social Construction of Citizenship**

Troy Daniel Glover, University of Illinois at Urbana Champaign, Champaign, IL, USA

##### **Nonprofits, Protest, and Civic Engagement in Chicago Neighborhoods: A Cross-Sectional View, 1970-2000**

Heather MacIndoe, University of Chicago, Chicago, IL, USA

## **Thursday, November 14; 4:00 - 5:30 pm**

### **B11**

#### **Track: Civil Society, Grassroots, Social Capital**

#### **Interactions Between Community Based Organizations and Key Stakeholders**

##### **Building Trust and Community through Comprehensive Planning: A Case History of Mt. Pleasant and the Saint Luke's Foundation of Cleveland, Ohio**

Stuart C. Mendel, Cleveland State University, Cleveland, OH, USA

##### **Engaging with the Regional Agenda? Third Sector Organisations and the New English Governmental Structure**

Margaret E. Harris, Birmingham, UK

Ben H. Cairns, Centre for Voluntary Action Research, Birmingham, UK

Romayne Hutchison, Freelance Researcher, St. Albans, UK

##### **Addressing The Culture of Distrust: A Case Study of County Child Welfare Services and Community Partnerships**

Jennifer Alexander, Cleveland State University, Cleveland, OH, USA

## **Thursday, November 14; 4:00 - 5:30 pm**

### **B12**

#### **Track: Civil Society, Grassroots, Social Capital**

#### **Social Capital and Nonprofit Participation**

##### **The Extent and Nature of Engagement with Nonprofit Organizations**

Kirsten Gronbjerg, Indiana University, Bloomington, IN, USA

##### **The Effects of Participation in Voluntary Associations: A Cross-National Comparison**

Corwin E. Smidt, Calvin College, Grand Rapids, MI, USA

Corwin D. Smidt, Ohio State University, Columbus, OH, USA

##### **Generations and Organizational Change**

Per Selle, University of Bergen, Bergen, NORWAY

##### **Comparative analysis of social capital in North America**

Virginia Hodgkinson, Georgetown University, Washington, DC, USA

Ejonta Pashaj, Georgetown University, Washington, DC, USA

**Thursday, November 14; 4:00 - 5:30 pm**

**B13**

**Track: Civil Society, Grassroots, Social Capital**

**PANEL: Nonprofit Challenges for the Future**

Chair: Felice Davidson Perlmutter, Temple University, Narberth, PA, USA

**Nonprofits: Social Responsibility, Economic and Political Justice**

Mark Rosenman, The Urban Institute, Washington, DC, USA

**Economic Contributions of Nonprofits to Urban Areas: Implications for Public Policy**

Carolyn Teich Adams, Temple University, Philadelphia, PA, USA

**Research Opportunities and Implications**

Felice Perlmutter, Temple University, Narberth, PA, USA

**Friday, November 15; 9:00 - 10:30 am**

**C1**

**Track: Social Entrepreneurship**

**PANEL: Continuing the Dialogue of Social Entrepreneurship/Social Enterprise: Developing Research**

Jennifer A. Wade, University of Colorado at Denver, Denver, CO, USA

**The Impact of Venture Grants Among United Way Agencies**

Stephen P. Wernet, Saint Louis University, Saint Louis, MO, USA

Christina Cook, Saint Louis University, Saint Louis, MO, USA

Dwight Jackson, Greenville College, Greenville, IL, USA

**Innovation in Nonprofit Organizations: The Operation of Profit Making Businesses**

Laurie Paarlberg, Indiana University, Bloomington, IN, USA

**Nonprofit Organizations at a Crossroads: Testing Ed Skloot's Nonprofit Entrepreneurs**

Jennifer Wade, University of Colorado at Denver, Denver, CO, USA

M. Jae Moon, Texas A & M University, College Station, TX, USA

**Friday, November 15; 9:00 - 10:30 am**

**C2**

**Track: Civil Society, Grassroots, Social Capital**

**PANEL: Community involvement in public - private partnerships in rural areas: lessons and issues from UK**

Discussant: Vic Murray, University of Victoria, B.C., CANADA

**Involving the community in rural regeneration partnerships: over-view and the impact of context**

Stephen P Osborne, Aston University, Birmingham, UK

Kate McLaughlin, University of Birmingham, Birmingham, UK

**Addressing fragmentation and social exclusion through community involvement in rural regeneration partnerships**

Arthur Williamson, University of Ulster, Coleraine, N. Ireland, UK

**The structures, actors and processes of community involvement in rural regeneration partnerships**

Rona Beattie, Glasgow Caledonian University, Glasgow, UK

**Friday, November 15; 9:00 - 10:30 am**

**C3**

**Track: Art, Culture, Humanities**

**PANEL: Findings from "Investing in Creativity: A Study of the Support System for U.S. Artists"**

Carole Rosenstein, The Urban Institute, Washington, DC, USA

**Overview of "Investing in Creativity"**

Maria-Rosario Jackson, The Urban Institute, Washington, DC, USA



## **Findings from Fieldwork in 9 U.S. Cities**

Carole Rosenstein, The Urban Institute, Washington, DC, USA

Daniel O Swenson, The Urban Institute, Washington, DC, USA

## **Cross-sector Policy Implications of the “Investing in Creativity” Findings**

Maria-Rosario Jackson, The Urban Institute, Washington, DC, USA

Kadija S Ferryman, The Urban Institute, Washington, DC, USA

## **Friday, November 15; 9:00 - 10:30 am**

### **C4**

#### **Track: Effectiveness and Efficiency**

#### **PANEL: Effective Economic Decisionmaking**

Dennis R. Young, Case Western Reserve University, Cleveland, OH, USA

#### **Pricing of Nonprofit Organization Services**

Sharon M. Oster, School of Management, New Haven, CT, USA

#### **Investment and Expenditure Strategies for Nonprofit Funds**

Marion R. Fremont-Smith, Harvard University, Cambridge, MA, USA

#### **Spending on Fund-Raising**

Patrick Rooney, IUPUI, Indianapolis, IN, USA

#### **Outsourcing of Services and Functions**

Avner Ben-Ner, University of Minnesota, Minneapolis, MN, USA

## **Friday, November 15; 9:00 - 10:30 am**

### **C5**

#### **Track: Capacity (Sector-wide and Organizational)**

#### **PANEL: Knowledge for Inclusion: The Relationship Between Innovation and Community Economic**

Edward T. Jackson, Carleton University, Ottawa, CANADA

#### **Sustaining Livelihoods: Constructing a Role for Community Economic Development in Technology-Cluster Growth**

Edward Jackson, Carleton University, Ottawa, CANADA

#### **Innovation and Community Economic Development in Urban and Rural Quebec: Research Findings and Policy Directions**

Jacques Carrière, CEDTAP, Carleton University, Ottawa, CANADA

#### **Innovation and Community Economic Development in Canada: Research Findings and Policy Directions**

Sherri Torjman, Caledon Institute for Social Policy, Ottawa, CANADA

Eric Leviten-Reid, Caledon Institute for Social Policy, Ottawa, CANADA

## **Friday, November 15; 9:00 - 10:30 am**

### **C6**

#### **Track: Civil Society, Grassroots, Social Capital**

#### **PANEL: Tracking the Origins of Public Trust: Investigations of Three Cases**

Ginger L. Elliott, Indiana University, Bloomington, IN, USA

#### **The Relationship Between Program Application and Public Trust**

Ginger L. Elliott, Indiana University-Bloomington, Bloomington, IN, USA

#### **The Rebirth of Trust as a Form of Sociability: The Case of National Service Participants**

Christina Standerfer, University of Colorado, Boulder, CO, USA

#### **The Rhetoric of Trust: Illustrations from Online Discussion Groups**

Chantal Benoit-Barné, University of Colorado-Boulder, Boulder, CO, USA

Gerard Hauser, University of Colorado, Boulder, CO, USA

**Friday, November 15; 9:00 - 10:30 am**

**C7 Quebec Panel**

**Track: Nonprofit–Government Relations, Welfare**

**PANEL: Interfaces between the Non-profit and Voluntary Sectors and the Social Economy in Quebec Society**

Moderator: Margie Mendell, Concordia University, Montreal, Quebec, CANADA  
Yves Vaillancourt, University of Quebec Montreal, Montreal, Quebec, CANADA  
Deena White, University of Montreal, Montreal, Quebec, CANADA  
Nancy Neamtan, Chantier de l'économie sociale, Quebec, CANADA

**Friday, November 15; 9:00 - 10:30 am**

**C8**

**Track: Capacity (Sector-wide and Organizational)**

**Factors Promoting Nonprofit Capacity**

**Capacity Building from the Grassroots**

Eric Shragge, Concordia University, Montreal, Quebec, CANADA

**Nonprofit Co-Locations Centers: Capacity-Building Tools for Communities**

Diane Kaplan-Vinokur, The University of Michigan, Ann Arbor, MI, USA  
David S. Dobbie, The University of Michigan, Ann Arbor, MI, USA

**Capacity Building for Nonprofits: Future Research Needs**

Richard Charles Baron, OMG Center for Collaborative Learning, Philadelphia, PA, USA  
Kennard Wing, OMG Center for Collaborative Learning, Philadelphia, PA, USA

**Human Service Organizations . . . The Larger They Grow**

David J. Tucker, University of Michigan, Ann Arbor, MI, USA  
David Sommerfeld, University of Michigan, Ann Arbor, MI, USA

**Friday, November 15; 9:00 - 10:30 am**

**C9**

**Track: Accountability, Evaluation**

**Accountability in Partnerships and Networks**

**Social capital and non-profit accountability: beyond the 3Es**

Andrew Passey, Office for National Statistics, London, UK

**The Snakes and Ladders of Accountability: Sliding between Accountability and Collaboration in Canada**

Susan Phillips, Carleton University, Ottawa, Ontario, CANADA  
Karine Levasseur, Carleton University, Winnipeg, Manitoba, CANADA

**An Evaluation and Nonprofit Partnership Conundrum: Handling Competing Demands**

Elizabethann O'Sullivan, North Carolina State University, Raleigh, NC, USA  
Edwin P. Miller, Research and Evaluation Associates, Chapel Hill, NC, USA

**A Little Bit of Give and Take: Voluntary Sector Accountability within Cross-Sectoral Partnerships**

Sally L Cooke, NCVO, London, UK

**Friday, November 15; 9:00 - 10:30 am**

**C10**

**Track: Voluntarism, Volunteering**

**Volunteering and Government**

**Volunteers in Government: An Analysis the Social and Economic Impact of Volunteers on Selected State Agencies in Texas**

Sarah Jane Rehnberg, University of Texas at Austin, Austin, TX, USA

**Volunteering, the State and Democracy**

Justin P Davis-Smith, Institute for Volunteering Research, London, UK

## **The Acquisition of the Walker Telescope by the DeMiguel Elementary School in Flagstaff, Arizona: An Example of Voluntary Action in the Ancient Tradition of Amateur Astronomy**

David E Mason, Mason Enterprises, Corpus Christi, TX, USA

Paul A Mason, New Mexico State University and University of Texas at El Paso, Las Cruces, NM, USA

## **Managing Volunteers: The Faith Based Wild Card**

Nancy Macduff, Macduff/Bunt Associates, Washington State University, Walla Walla, WA, USA

F. Ellen Netting, Virginia Commonwealth University, Richmond, VA, USA

Nancy Gaston, Gifts Differing, Vancouver, WA, USA

## **Friday, November 15; 9:00 - 10:30 am**

### **C11**

#### **Track: Philanthropy, Fundraising, Foundations Issues in Philanthropic Giving and Getting**

##### **Should We Rely on Philanthropy to Meet Basic Social Welfare Needs?**

Angela M. Eikenberry, University of Nebraska at Omaha, Omaha, NE, USA

##### **Donors and Short-term Grants: Bridging the Sustainability Problem**

Beth Gazley, University of Georgia, Dahlonega, GA, USA

Jeffrey Brudney, University of Georgia, Athens, GA, USA

##### **Financial Security, Financial Planning, and Financial Care: The Effect of New Forms of Financial Planning on Charitable Giving by the Wealthy**

Paul G. Schervish, Social Welfare Research Institute, Boston College, Chestnut Hill, MA, USA

John J. Havens, Social Welfare Research Institute, Boston College, Chestnut Hill, MA, USA

Mary A. O'Herlihy, Social Welfare Research Institute, Boston College, Chestnut Hill, MA, USA

## **Friday, November 15; 9:00 - 10:30 am**

### **C12**

#### **Track: Philanthropy, Fundraising, Foundations Philanthropy, Crises, and Patriotism**

##### **Accountability Issues in Crisis Giving**

Louella Moore, Arkansas State University, State University, AR, USA

##### **The Impact of the Terrorist Attacks of September 11, 2001, on Nonprofit Fundraising**

Karen King, University of New Mexico, Albuquerque, NM, USA

##### **Giving, Volunteering, and Social Capital: Changes Post-911**

Janet Johnson, Georgia State University, Atlanta, GA, USA

David Van Slyke, Georgia State University, Atlanta, GA, USA

##### **Attitudes About Nonprofit Grantmaking in the Biomedical Research Community: A Call for Philanthropic Patriotism**

Robin A. Kroft, Union Institute & University, Baltimore, MD, USA

## **Friday, November 15; 9:00 - 10:30 am**

### **C13**

#### **Track: Teaching, Education Service Learning and Civic Engagement**

##### **Key Findings from a Comparative Study of University Civic Engagement**

Susan A. Ostrander, Tufts University, Medford, MA, USA

##### **Service-Learning in Competing Spheres**

JoAnn L Campbell, Indiana University, Bloomington, IN, USA

Robyn Gibboney, Indiana University, Indianapolis, IN, USA

##### **Learning from Service-Learning: Assessing and Evaluating Community Awareness and Involvement Among College Freshmen**

Javier Stanziola, Florida Gulf Coast University, Fort Meyers, FL, USA

Maria F Roca, Florida Gulf Coast University, Fort Myers, FL, USA

**Friday, November 15; 10:45 am - 12:15 pm**

**D1**

**Track: Methods, Data**

**PANEL: Assessing Philanthropy in the Aftermath of Sept.11**

Kathy Steinberg, Center on Philanthropy at Indiana University, Indianapolis, IN, USA

**America Gives: A Survey of Americans' Generosity after Sept. 11**

Kathryn S. Steinberg, Center on Philanthropy at Indiana University, Indianapolis, IN, USA

Patrick M. Rooney, Center on Philanthropy at Indiana University, Indianapolis, IN, USA

**Giving During Crisis: An Historical Analysis**

Melissa Brown, IUPUI, Indianapolis, IN, USA

Patrick M. Rooney, Center on Philanthropy at Indiana University, Indianapolis, IN, USA

**Withstanding Shock? Black & Latino Organizations in New York City in the Aftermath of September 11th**

Rikki Abzug, New School University, New York, NY, USA

**America Gives: Using National Surveys to Measure Giving and Volunteering**

Patrick Rooney, IUPUI, Indianapolis, IN, USA

Kathryn S. Steinberg, Center on Philanthropy at Indiana University, Indianapolis, IN, USA

William Chin, Indiana Univ-Purdue Univ at Indianapolis, Indianapolis, IN, USA

**Friday, November 15; 10:45 am - 12:15 pm**

**D2**

**Track: Voluntarism, Volunteering**

**PANEL: Social Accounting: A Value Added Framework for Nonprofits and Co-operatives**

Jack Quarter, University of Toronto, Toronto, CANADA

**Locating Social Accounting Within a Social Economy Framework**

Jack Quarter, University of Toronto, Toronto, CANADA

**Accounting for Volunteer Impact: Data Collection in Community-based Organizations**

Betty Jane Richmond, University of Toronto, Toronto, Ontar, CAN

**Accounting for Volunteer Impact: The Expanded Value Added Statement**

Laurie Mook, Ontario Institute for Studies in Education, Toronto, Ontario, CAN

**Accounting for social change: The social benefits of a tenant-managed non-profit co-operative**

Jorge Sousa, University of Toronto, Toronto, Ontario, CAN

**Friday, November 15; 10:45 am - 12:15 pm**

**D3**

**Track: Accountability, Evaluation**

**PANEL: Accountability in Political and Inter-Organizational Context**

Alnoor Ebrahim, Virginia Tech, Blacksburg, VA, USA

**Reflections on Nonprofit Accountability, 1968-2002**

O. Bothwell, National Committee on Responsive Philanthropy, Washington, DC, USA

**Non-Profit Organizations and The Social Construction of Accountability**

Max Stephenson, Virginia Tech, Blacksburg, VA, USA

**Mutual Accountability and Development NGOs**

L. David Brown, Harvard University, Cambridge, MA, USA

**Accountability and Organizational Learning in NGOs**

Alnoor Ebrahim, Virginia Tech, Blacksburg, VA, USA

**Friday, November 15; 10:45 am - 12:15 pm**

**D4**

**Track: Civil Society, Grassroots, Social Capital**

**PANEL: Social Capital, Civil Society and the Transition from Socialism**

Discussant: Robert Jenkins, University of North Carolina-Chapel Hill, North Carolina, USA

## **Nongovernmental Organizations and Public Participation in Local Environmental Decision-Making in the Czech Republic**

JoAnn Carmin, Virginia Polytechnic Institute and State University, Blacksburg, VA, USA

## **Civil Society in Russia: Is there a Change in the Age of Globalization?**

Olga Kniazeva, University of Pittsburgh, Belmont, MA, USA

## **Nongovernmental Organizations and Russia's Market Transition**

Sarah Busse, University of Chicago, Chicago, IL, USA

## **Friday, November 15; 10:45 am - 12:15 pm**

### **D5**

#### **Track: Teaching, Education**

#### **PANEL: Beyond the Best Place Debate: Getting Down to Fundamentals of Nonprofit**

Roseanne M. Mirabella, Seton Hall University, South Orange, NJ, USA

#### **An Outcome Study of Graduate Degree Programs**

Kathleen Fletcher, San Anselmo, CA, USA

#### **Building a Comprehensive Curriculum for Nonprofit Leaders at the Mandel Center for Nonprofit Organizations**

David Hammack, Case Western Reserve University, Cleveland, OH, USA

#### **The Worst Place: An Exploration of Weaknesses**

Renee Irvin, University of Oregon, Eugene, OR, USA

#### **Alumni Assessment of Nonprofit Management Programs**

R. Sam Larson, Applied Research, East Lansing, MI, USA

Mark Wilson, Michigan State University, East Lansing, MI, USA

## **Friday, November 15; 10:45 am - 12:15 pm**

### **D6**

#### **Track: Accountability, Evaluation**

#### **Accountability and Internal Organizational Factors**

#### **Benchmarking Charity Costs: A New U.K. Initiative**

Adrian Sargeant, Henley Management College, Henley-On-Thames, Oxon, UK

Paul Palmer, South Bank University, London, UK

#### **Evaluating Governance and Organizational Effectiveness**

Mel Gill, Institute on Governance, Ottawa, CANADA

Elke Reissing, University of Ottawa, Ottawa, Ontario, CANADA

#### **Boards of Directors of Nonprofits: Accountability and the Public Trust - Examples from Canada**

David C Este, The University of Calgary, Calgary, Alberta, CANADA

Jane Matheson, Wood's Homes, Calgary, Alberta, Canada

#### **Performance Measurement in Nonprofits: Impacts on Management and Funding**

Bonnie W. Stevens, Clemson University, Clemson, SC, USA

Jo An M. Zimmermann, Clemson University, Clemson, SC, USA

## **Friday, November 15; 10:45 am - 12:15 pm**

### **D7**

#### **Track: Comparative, International**

#### **Roles and Activities of International NGOs**

#### **Failing Westphalia? Conceptualizing the Impacts and Implications of International NGOs**

Robert K. Christensen, Indiana University - Bloomington, Bloomington, IN, USA

#### **The History of CIEE: Council on International Education Exchange & Its Role in International Education**

Liudmila K. Mikhailova, University of Minnesota, Fort Myers Beach, FL, USA

#### **Making a Difference in Divided Societies: The Role of International and Local NGOs in Overcoming Ethnic Division**

Edward L. Queen, IUPUI, Indianapolis, IN, USA

#### **Cross-Sectoral Cooperative Action: NGOs and USAID in the Balkans**

Eric C. Martin, Eastern Connecticut State University, Willimantic, CT, USA

**Friday, November 15; 10:45 am - 12:15 pm**

**D8**

**Track: Effectiveness and Efficiency**

**Assessment of Effectiveness and Efficiency**

**Using Hospital Prices to Test Nonprofit Efficiency**

Jennifer Kuan, Stanford University, Palo Alto, CA, USA

Paul Gertler, Palo Alto, CA, USA

**Organizational Effectiveness in Voluntary Nonprofit Organizations for Children At Risk**

Hillel Schmid, Columbia University, New York, NY, USA

**Effectiveness in Commercial and Donative Nonprofit Organizations**

Robert D. Herman, University of Missouri at Kansas City, Kansas City, MO, USA

David O. Renz, University of Missouri - Kansas City, Kansas City, MO, USA

**When Are Charities' Average Fund-Raising Ratios Informative of their Marginal Fund-Raising Costs?**

Daniel P. Tinkelman, Pace University, New York, NY, USA

**Friday, November 15; 10:45 am - 12:15 pm**

**D9**

**Track: Philanthropy, Fundraising, Foundations**

**Fundraisers and Fundraising Campaigns**

**Strategic Interaction and the Timing of Fundraising Campaigns**

Vicky M. Barham, University of Ottawa, Ottawa, Ontario, CAN

**Fund Raiser Compensation: Empirical Benchmarks**

Matthew Beem, Hartsook Companies, University of Missouri-Kansas City, Independence, MO, USA

**The exposed fundraiser: the challenge of being the first paid fundraiser, and the implications for trustees**

Susan Kay-Williams, The Guide Association, London Guildhall University, London, UK

**Thanks! ... A Guide to Donor Centred Fundraising**

Penelope Burk, Burk & Associates Ltd., Burlington, ON, CANADA

**Friday, November 15; 10:45 am - 12:15 pm**

**D10**

**Track: Technology**

**Technology and the Nonprofit Sector**

**The IT Revolution and Nonprofit Organizations in Los Angeles**

Bill Pitkin, UCLA, Los Angeles, CA, USA

Peter Manzo, Center for Nonprofit Management, Los Angeles, CA, USA

**The Evangelist and the Firm: Models of Technology Assistance to the Nonprofit Sector**

Paul-Brian McInerney, Columbia University, Astoria, NY, USA

**Technology in Nonprofit Organizations: High Tech meets High Touch**

Carl Renold, California State University Fullerton, Fullerton, CA, USA

**Friday, November 15; 10:45 am - 12:15 pm**

**D11**

**Track: Social and Human Services**

**Management Issues in Social Service Providers**

**Examining the effects of managed care on nonprofit service providers**

William Meezan, University of Michigan, Ann Arbor, MI, USA

Bowen McBeath, University of Michigan, Ann Arbor, MI, USA

**Meeting the Sustainability Challenge: An Exploration of the 'Human Rights Houses' Initiative**

Paul Opoku-Mensah, Norwegian University of Science and Technology, Trondheim, NORWAY

Maria Dahle, Human Rights House Foundation, Oslo, NORWAY

Borghild Krokan, Human Rights House Foundation, Oslo, NORWAY

**Strip Malls and Social Service: The Suburbanization of the Nonprofit Sector**

Sarah Dewees, Johns Hopkins University, Baltimore, MD, USA

Lester Salamon, Johns Hopkins University, Baltimore, MD, USA

**The Diffusion of Human Service Models Through Branding: Typologies, Strategies, and Case Examples**

James M. Mandiberg, University of Wisconsin-Madison, Madison, WI, USA

**Friday, November 15; 10:45 am - 12:15 pm**

**D12**

**Track: Nonprofit-Government Relations, Welfare**

**Conceptual Approaches to Nonprofit – Government Relations**

**The Institutional Property Tax Exemption Reconsidered**

H. Woods Bowman, DePaul University, Chicago, IL, USA

**Non-Profit Competition Against For-Profits for Government Social Service Contracts: An Auction-Based Game-Theoretic Approach**

Becky Nesbit, Indiana University- Bloomington, Bloomington, IN, USA

**Government Grants to Non-Profit Organizations: An econometric Analysis**

Israel Luski, Ben-Gurion University of the Negev, Beer-Sheva, ISRAEL

**Cross-cultural analysis of Government Support of Mental Health Self-Help Organizations**

Thomasina Borkman, George Mason University, Kensington, MD, USA

Magnus Karlsson, George Mason University, Fairfax, VA, USA

**Friday, November 15; 10:45 am - 12:15 pm**

**D13**

**Track: Faith Based, Charitable Choice**

**Policies to Promote Faith Based Organizations**

**Implications of Policy Proposals for Faith-Based Organizations**

Thomas H Jeavons, Philadelphia Yearly Meeting, Philadelphia, PA, USA

**Perceptions of Barriers to Faith-based Participation in Welfare Reform Implementation: Experiences in One State**

Nancy Kinney, University of Missouri-St. Louis, St. Louis, MO, USA

**Church, Community and Change: How do the methods of review used by English congregations change their relationship with their community?**

Helen Cameron, London School of Economics, Oxford, UK

**Friday, November 15; 2:15 - 3:45 pm**

**E1**

**Track: Accountability, Evaluation**

**PANEL: Reconsidering Donor Accountability**

Discussant: Evelyn Brody, Chicago-Kent College of Law, Chicago, IL, USA

Chair: Dana Brakman Reiser, Brooklyn Law School, Brooklyn, NY, USA

**Accountability to Donors: Rethinking Variance Power in Community Foundations after Community Service Society v. New York Community Trust**

Mark Sidel, University of Iowa, Iowa City, IA, USA

**Accountability to Donors: Considering the obligation to spend donated funds in conformity with donor understanding in the wake of 9/11**

Robert Katz, Indianapolis University School of Law, Indianapolis, IN, USA

**Accountability to Donors— And to Clients and Governments as Well: Challenges Posed by U.S. Traditions and Practices for Nonprofit Organizations**

David Hammack, Case Western Reserve University, Cleveland, OH, USA

**Accountability to Donors: Considering whether Donor-Advised Funds have been Excessively Accountable**

Norman Silber, Hofstra University, Long Island, NY, USA

**Friday, November 15; 2:15 - 3:45 pm**

**E2**

**Track: Boards, Governance**

**PANEL: Governance Challenges in the 21st Century: Theoretical and Practical Considerations**

Chair: Martha Golensky, Grand Valley State University, Grand Rapids, MI, USA

**A Competing Values Approach to Understanding Board Leadership**

Judith Miller, Ohio University, Athens, OH, USA

**Improving Nonprofit Boards Through Experiments in Translating Lessons from the Classroom to Application in the Nonprofit Agency**

Mary Hall, Seattle University, Seattle, WA, USA

**Best Practices in Nonprofit Governance: Success Stories and Implementation Obstacles**

Martha Golensky, Grand Valley State University, Grand Rapids, MI, USA

**Friday, November 15; 2:15 - 3:45 pm**

**E3**

**Track: Civil Society, Grassroots, Social Capital**

**PANEL: Community Foundations Support of Neighborhood Associations: A Perspective from Neighborhood Association Leaders in Three States**

Karen King, University of New Mexico, Albuquerque, NM, USA

**Community Foundation Support of Neighborhood Associations in New Mexico**

Karen King, University of New Mexico, Albuquerque, NM, USA

**Community Foundation Support of Neighborhood Associations in Michigan**

Maxie Jackson, Michigan State University, East Lansing, MI, USA

**Community Foundation Support of Neighborhood Associations in West Virginia**

Roger Lohmann, West Virginia University, Morgantown, WV, USA

**Friday, November 15; 2:15 - 3:45 pm**

**E4**

**Track: Nonprofit-Government Relations, Welfare**

**PANEL: An Experiment in Government-Third Sector Partnerships: Newfoundland and Labrador's Voluntary, Community-Based Sector in the Context of the Strategic Social Plan**

Penelope Rowe, Community Services Council, St. John's, NF, CANADA

**The Origins of the Strategic Social Plan as a Model for Collaborative Government in Newfoundland & Labrador**

Penelope Rowe, Community Services Council, St. John's, NF, CANADA

Carla Wheaton, Community Services Council, St. John's, NF, CANADA

**The Implications of the Strategic Social Plan for the Third Sector's Role in Newfoundland & Labrador**

Penelope Rowe, Community Services Council, St. John's, NF, CANADA

Carla Wheaton, Community Services Council, St. John's, NF, CANADA

**The Leadership Gap: Perception or Reality?**

Penelope Rowe, Community Services Council, St. John's, NF, CANADA

Larry Felt, Memorial University of Newfoundland, St. John's, NF, CANADA

Lisa Dwyer, Community Services Council, St. John's, NF, CANADA

**Friday, November 15; 2:15 - 3:45 pm**

**E5**

**Track: Philanthropy, Fundraising, Foundations**

**Philanthropy of Particular Groups**

**Varieties of Religious and Charitable Experience**

Michael O'Neill, University of San Francisco, San Francisco, CA, USA

Carol Silverman, University of San Francisco, San Francisco, CA, USA



## **Beyond Animal House and Easy Rider: A Critical Look at the Philanthropic Work of Brotherhood Organizations**

William L Dulaney, Florida State University, Tallahassee, FL, USA

Tait Martin, Florida State University, Tallahassee, FL, USA

## **Trust, Accountability and Individual Giving in the Netherlands**

Rene Bekkers, Vrije Universiteit, Amsterdam, THE NETHERLANDS

## **Friday, November 15; 2:15 - 3:45 pm**

### **E6**

#### **Track: Theory (Inter and Intra-sector)**

#### **NPO Theory: Trust, Collaboration, Civil Society**

##### **The Cosmology of Cross-Sector Organizational Collaboration**

Diane J. Johnson, Mmapetu Consulting, Greenfield, MA, USA

##### **Trust in the New Economy**

Avner Ben-Ner, University of Minnesota, Minneapolis, MN, USA

Louis Putterman, Brown University, Providence, RI, USA

##### **Role of Nonprofit Organizations in Extreme Events: Public - Nonprofit Partnerships in Dynamic Contexts**

Naim Kapucu, University of Pittsburgh, Pittsburgh, PA, USA

##### **Discourse as Monologue: Cultural Determinism, the 'Savage Other' and Civil Society**

Chris Ankersen, London School of Economics and Political Science, London, UK

Ebenezer Obadare, London School of Economics and Political Science, London, UK

## **Friday, November 15; 2:15 - 3:45 pm**

### **E7**

#### **Track: Voluntarism, Volunteering**

#### **New Directions in Volunteering Research**

##### **What's Up With Virtual Volunteering?**

Vic V. Murray, University of Victoria, Victoria, B.C., CANADA

Yvonne Harrison, University of Victoria, Victoria, B.C., CANADA

##### **Who's Counting: Data Collection on Volunteerism In Texas**

Sarah Jane Rehnborg, University of Texas at Austin, Austin, TX, USA

##### **Volunteering in Cross-National Perspective**

Lester Salamon, John Hopkins University, Baltimore, MD, USA

S. Wojciech Sokolowski, Johns Hopkins University, Baltimore, MD, USA

##### **Long-term Volunteering: Religion Motivating Through Institutions and Identity**

Gary J Adler, Graduate Theological Union, Oakland, CA, USA

## **Friday, November 15; 2:15 - 3:45 pm**

### **E8**

#### **Track: Community and Neighborhood Development**

#### **Community Development Organizations: Definitions and Roles in National Settings**

##### **Cooperatives in the Philippines: Their History, Status, Growth and Development**

Rogelio Dayrit Cosio, Pampanga Agricultural College, Magalang, Pampa, PHILIPPINES

##### **Community Development—Definitions and Deliver: A Preliminary Investigation on the role of the NGO and religious networks in Kenyan Community Development**

Dwight Jackson, Greenville College, Greenville, IL, USA

##### **Local Communities in Russia - Who Are You?**

Sergei D Stafeev, Institute of Research on Problems of Nonprofits in the Newly Independent States, St. Petersburg, RUSSIA

##### **Community Development Corporations: Data Mining & Nonprofit Classification**

Sheryl Romeo, The Urban Institute, Washington, DC, USA

Linda Lampkin, The Urban Institute, Washington, DC, USA

**Friday, November 15; 2:15 - 3:45 pm**

**E9**

**Track: Philanthropy, Fundraising, Foundations  
Philanthropy and Race and Gender**

**New Evidence about Women and Philanthropy**

David M. Van Slyke, Georgia State University, Atlanta, GA, USA

Sarah L Eschholz, Georgia State University, Atlanta, GA, USA

**Donor Research Project in Communities of Color and Among Women**

Felinda Mottino, Donor Research Project, New York, NY, USA

Eugene D Miller, Center for the Study of Philanthropy, New York, NY, USA

**Philanthropy and Nation Building: The Role of Afro-American Philanthropy in America's Nation Building in the 20th Century**

Lalatendu Das, Area Specialist and Expert, AAH Inc., Hyderabad, Andhra Pradesh,, India

**Co-Producing Philanthropic Knowledge in African American Communities**

Pier Rogers, New York University, New York, NY, USA

**Friday, November 15; 2:15 - 3:45 pm**

**E10**

**Track: Teaching, Education**

**Leadership and Management Training**

**Multiple Stakeholder Perceptions of Desirable Human Services Management Skills**

Richard A. Hoefer, University of Texas at Arlington, Arlington, TX, USA

Catheleen Jordan, University of Texas at Arlington, Arlington, TX, USA

**Mapping and Exploring the Bonds Facilitated by the Leadership Fellows Program: New Community Linkages Between and Within Latino and African American Community-based Organizations in the Pacific Northwest**

Erna Gelles, Institute for Nonprofit Management, Portland State University, Portland, OR, USA

Oscar Sweeten-Lopez, Director, Oregon Council for Hispanic Advancement, Portland, OR, USA

Meg Merrick, Coordinator Community Geography Project, Institute of Portland Metropolitan Studies, Portland, OR, USA

Felesia Otis, Program Director, Women's Residential Center, Volunteers of America Or, Portland, OR, USA

**Legitimacy, Location, and Leadership: A Report on the Organization and Role of Nonprofit Management Outreach**

David Renz, University of Missouri - Kansas City, Kansas City, MO, USA

Roseanne Mirabella, Seton Hall University, South Orange, NJ, USA

**Friday, November 15; 2:15 - 3:45 pm**

**E11**

**Track: Technology**

**Nonprofit Web and Computer Usage**

**Web Adoption by Nonprofit Organizations in Rural Ohio**

Tomoko Kanayama, Ohio University, Athens, OH, USA

**An Analysis of the Knowledge Networks Among Members of A Community-Wide Service Learning Alliance**

Wendy Wintermute, Western Michigan University, Kalamazoo, MI, USA

Ratnadeep Suri, Western Michigan University, Kalamazoo, MI, USA

**Evaluating the Web Presence of Voluntary Sector Organizations: An Assessment of Canadian Web Sites**

Wendy Cukier, Ryerson University, Toronto, Ontario, CANADA

Catherine Middleton, Ryerson University, Toronto, Ontario, CANADA

**Current Applications of Electronic Advocacy Techniques in African American Advocacy Organizations: A content analysis of advocacy websites**

Noelle H. Lee, Smithsonian Institution, Washington, DC, USA

**Friday, November 15; 2:15 - 3:45 pm**

**E12**

**Track: Nonprofit-For-profit Relations and Comparisons**

**Nonprofits and Business: Recent Trends in Organizational Form**

Joseph Cordes, The Urban Institute, Washington, DC, USA

Zina Poletz, Urban Institute, Washington, DC, USA

C. Eugene Steuerle, The Urban Institute, Washington, DC, USA

**Ethics Codes of Nonprofit, Tax-Exempt Membership Associations: Does Principal Constituency Make a Difference?**

Gary M. Grobman, Ph.D., Penn State University, Harrisburg, PA, USA

**Corporate Social Responsibility in the Canadian context: The new role of corporations in community involvement and social issues**

Mary Foster, Ryerson University, Toronto, CANADA

Agnes Meinhard, Ryerson University, Toronto, CANADA

**Nonprofit to For Profit Conversions: Public Interest or Public Bane? A New York Case Study**

Christopher Corbett, New York State Department of Public Service, Albany, NY, USA

**Friday, November 15; 2:15 - 3:45 pm**

**E13**

**Track: Executive Leadership**

**The Leaders Job**

**An Organizational Perspective to Founding Director Transition**

Emily Redington, Academy for Leadership & Governance, Columbus, OH, USA

**What does Hollywood think nonprofit CEOs do all day? The image of nonprofit managers in pop. culture**

Mordecai Lee, University of Wisconsin-Milwaukee, Milwaukee, WI, USA

**The Price of Doing Good: Executive Compensation in Nonprofit Organizations**

Elizabeth Keating, Harvard University, Cambridge, MA, USA

Peter Frumkin, Harvard University, Cambridge, MA, USA

**Friday, November 15; 4:00 - 5:30 pm**

**F1**

**Track: Civil Society, Grassroots, Social Capital**

**PANEL: From Advocates to Policy Entrepreneurs: Examining Nonprofit Participation in the Public Policy**

Discussant: Mark Rosenman, The Urban Institute, Washington, DC, USA

**Organizational Differences Among Child Advocacy Groups**

Maria Montilla, The Urban Institute, Washington, DC, USA

Elizabeth (Betsy) Reid, The Urban Institute, Washington, DC, USA

**Nonprofits as Policy Entrepreneurs: Understanding State-to-State Replication of Public Policy by Advocacy Organizations**

Rachel Mosher-Williams, The Urban Institute, Washington, DC, USA

Eric C. Twombly, The Urban Institute, Washington, DC, USA

**Supporting a Public Voice: Strengthening Nonprofit Advocacy in the United States**

David F. Arons, Charity Lobbying in the Public Interest, Washington, DC, USA

**Friday, November 15; 4:00 - 5:30 pm**

**F2**

**Track: Effectiveness and Efficiency**

**PANEL: Nonprofit Management and Economic Efficiency**

William Luksetich, St. Cloud State University, St. Cloud, MN, USA

## **Arts Philanthropy and the Changing Role of Arts Management in Europe**

Arthur Brooks, Syracuse University, Syracuse, NY, USA

## **State Public Funding of Arts Organizations and the Implementation of Performance Management: Lessons from Contracting Social Services**

Michael Rushton, Georgia State University, Atlanta, GA, USA

## **Executive Compensation: Are nonprofit managers rewarded for efficiency?**

Thomas Carroll, University of Nevada, Las Vegas, Las Vegas, NV, USA

Patricia Hughes, St. Cloud State University, St. Cloud, MN, USA

William Luksetich, St. Cloud State University, St. Cloud, MN, USA

## **Friday, November 15; 4:00 - 5:30 pm**

### **F3**

### **Track: Accountability, Evaluation**

#### **PANEL: Fundraising and Administrative Costs**

Chair: Elizabeth T. Boris, The Urban Institute, Washington, DC, USA

#### **An Introduction to the Overhead Costs Study: Method and Data**

Mark A. Hager, The Urban Institute, Washington, DC, USA

#### **Allocation of Functional Expenses: The State of the Art in the Nonprofit Sector**

Thomas H. Pollak, The Urban Institute, Washington, DC, USA

#### **Fundraising Tactics: Explaining Costs and Benefits**

Patrick M. Rooney, IUPUI, Indianapolis, IN, USA

#### **A Further Look at Costless Fundraising: Evidence From a Survey on Fundraising and Administrative Costs**

Joseph J. Cordes, George Washington University, Washington, DC, USA

Sarah Wilson, The Urban Institute, Washington, DC, USA

## **Friday, November 15; 4:00 - 5:30 pm**

### **F4**

### **Track: Boards, Governance**

#### **PANEL: Governance Futures, Part 1: Discovery A Dialogue on Nonconventional Governance Practices**

Judith R. Sidel, University at Albany, SUNY, Albany, NY, USA

#### **Governance Futures I**

Judith R. Sidel, University at Albany, SUNY, Albany, NY, USA

#### **Governance Futures II**

Kathleen Fletcher, Researcher and Consultant, San Anselmo, CA, USA

#### **Governance Futures III**

William P. Ryan, Harvard University, Cambridge, MA, USA

## **Friday, November 15; 4:00 - 5:30 pm**

### **F5**

### **Track: Faith Based, Charitable Choice**

#### **PANEL: Understanding Accountability and Mission in Faith-Based Organizations: Framing the Debate**

Lisa R. Berlinger, Program On Non-Profit Organizations, Yale University, North Haven, CT, USA

#### **Nonprofit Accountability in Faith-Based Organizations: Implications for Philanthropy**

Valerie Brown, Church Financial Management and Leadership Institute, Chesapeake, VA, USA

#### **A House of Many Mansions: Varieties of Accountability in Faith-Based Organizations**

Peter Dobkin Hall, Hauser Center for Nonprofit Organizations, Kennedy School of Government, Cambridge, MA, USA

#### **An Impossible Dream: Accountability for Religious Congregations Without Government Entanglement**

Thomas Jeavons, Philadelphia Yearly Meeting, Philadelphia, PA, USA

#### **Approaching Different Perspectives: Accountability, Mission and Faith-Based Organizations**

Lisa R. Berlinger, Yale University, Program On Non-Profit Organizations, North Haven, CT, USA

**Friday, November 15; 4:00 - 5:30 pm**

**F6**

**Track: Human Resources**

**Development and Training of Human Resources**

**Workplace Opportunity and Employee Growth in a Population of Nonprofit Human Service Organizations**

Anna Haley-Lock, University of Chicago, Chicago, IL, USA

**Capacity Building of Civil Society Organizations: Training of Human Resources in Nonprofit Organizations**

Roby Senderowitsch, The World Bank, Washington, DC, USA

Andres Falconer, Brazilian Association for Leadership Development, Sao Paulo, SP, BRAZIL

**Black Artists, Black Arts, Black Administrators: “Oh Brother Where Art Thou?”**

Keith D. Lee, Ohio State University, Columbus, OH, USA

**Friday, November 15; 4:00 - 5:30 pm**

**F7**

**Track: Strategy, Planning, Change**

**Nonprofit Change and Restructuring**

**The Challenge of Sustainability in the Third Sector – The case of AIDS NGOs**

Luiz Carlos Merege, Getulio Vargas Foundation, Sao Paulo, Brazil

**After September 11, Now What: The Role of Volunteers and Nonprofit Agencies in Emergency Response in the Midsouth**

Kathryn Cheever, University of Memphis, Memphis, TN, USA

Dorothy Norris-Tirrell, The University of Memphis, Memphis, TN, USA

**Joining Forces, Fortunes and Futures: Restructuring and Adaptation in Nonprofit Hospice Organizations**

Julie Pietroburogo, St. Louis University, St. Louis, MO, USA

**Learning to Serve: A Study of the United Way of Acadiana and its Shift into Peter Senge’s Systems Thinking Paradigm of Organizational Learning**

Tait J Martin, University, Florida State University, Tallahassee, FL, USA

**Friday, November 15; 4:00 - 5:30 pm**

**F8**

**Track: Methods, Data**

**New Methods and Data for Nonprofit Research**

**The Impact of 9/11 in New York City: Temporary Setback or New Trajectory?**

Julian Wolpert, Princeton University, Princeton, NJ, USA

John E Seley, The New York City Nonprofits Project, New York, NY, USA

**Searching for the Factors Influencing the Size of Nonprofits: An Empirical Analysis with the U.S. State Level Panel Data**

Yoshiho Matsunaga, Osaka University, Ikeda City, Osaka, JAPAN

Naoto Yamauchi, Osaka University, Toyonaka, Osaka, JAPAN

**An Evaluation of a “Top-Down, Bottom-Up Methodology” Used to Construct a Database of California Arts Organizations**

Carol Silverman, University of San Francisco, San Francisco, CA, USA

**Knowledge for Practice: The Meaning and Measurement of Collaboration**

Ann Marie Thomson, Indiana University, Bloomington, IN, USA

Theodore K. Miller, Indiana University, Bloomington, IN, USA

**Friday, November 15; 4:00 - 5:30 pm**

**F9**

**Track: Social and Human Services**

**Nonprofits and Government in Social Services**

**Bridging the Perception Gap: Comparing the Work Climates of Nonprofit and Public Human Service Agencies**

Karen Hopkins, University of Maryland, Baltimore, MD, USA

Liz Clever, University of Maryland, Baltimore, MD, USA

**State Government Approaches to the Evaluation of Private Nonprofits: A typology based on developmental disabilities programs in nine states**

Ann Whitney Breihan, College of Notre Dame of Maryland, Baltimore, MD, USA

**Social Partnership and Public Policy in Saskatchewan: A Study of Two Roundtables**

Carmen Gill, University of Regina, Regina, Saskatchewan, CANADA

Luc J Theriault, University of Regina, Regina, Saskatchewan, CANADA

**Advocacy and Competitive Management in Human Service Nonprofit Organizations**

Claudia Petrescu, Eastern Michigan University, Ypsilanti, MI, USA

**Friday, November 15; 4:00 - 5:30 pm**

**F10**

**Track: Nonprofit-Government Relations, Welfare**

**Nonprofits and Government: Collaboration and Advocacy**

**Influencing State Policy: A State Legislature Speaks to Nonprofits**

Deborah Sturtevant, Hope College, Holland, MI, USA

**The Context of Public-Private Partnerships: Mapping the Field of Collaborative Strategies**

Karen A. Froelich, North Dakota State University, Fargo, ND, USA

Robert S. Herren, North Dakota State University, Fargo, ND, USA

**Strength in numbers? Alliances as a strategy for policy influence**

Marilyn E Taylor, University of Brighton, Brighton, UK

**Social policy and disabled people : What kind of partnership between the State and the Nonprofit sector ?**

Yves Vaillancourt, University of Quebec Montreal, Montreal, Quebec, CAN

Lucie Dumais, University of Quebec Montreal, Montreal, Quebec, CAN

Normand Boucher, University of Quebec Montreal, Montreal, Quebec, CAN

**Friday, November 15; 4:00 - 5:30 pm**

**F11**

**Track: Faith Based, Charitable Choice**

**Religion and Religious Organizations**

**Religion and the Life of Teenagers: Does It Impact Risk Behavior**

Ram A Cnaan, University of Pennsylvania, Philadelphia, PA, USA

Richard J. Gelles, University of Pennsylvania, Philadelphia, PA, USA

Jill W. Sinha, University of Pennsylvania, Philadelphia, PA, USA

**Churchwomen's Organizations: A Neo-Institutional Analysis**

Patricia Wittberg, Indiana University-Purdue University at Indianapolis, Indianapolis, IN, USA

**Something in Common: The Social Perceptions and Social Programs of Blacks and Koreans Through Congregation-based Social Services**

Stephanie C. Boddie, University of Pennsylvania, Philadelphia, PA, USA

Hwa-ok Bae, University of Pennsylvania, Philadelphia, PA, USA

**Evangelism and Participation in Church-based Community Service**

Heidi Rolland Unruh, Eastern University, Hutchinson, KS, USA

Paul Light, Phoenixville, PA, USA

**Friday, November 15; 4:00 - 5:30 pm**

**F12**

**Track: Theory (Inter and Intra-sector)**

**Advances in Nonprofit Theory**

**Utopian Theory and the Third Sector**

Jon Van Til, Rutgers University, Camden, NJ, USA

**Assessing Theories of Nonprofit Development: Lessons from the Post-Communist Experience**

Robert M Jenkins, University of North Carolina, Chapel Hill, NC, USA

**On Distinguishing Lettuce from Animals: An Empirical Approach to Classifying Organizations By Sector**

Roger A. Lohmann, West Virginia University, Morgantown, WV, USA

**Rising to Young's Challenge: Creating Steam Engines of Progress for Third Sector Research**

Christopher Corbett, New York State Department of Public Service, Albany, NY, USA

**Friday, November 15; 4:00 - 5:30 pm**

**F13**

**Track: Capacity (Sector-wide and Organizational)**

**Building Sector-Wide Capacity**

**Planning to train, training to plan**

Rona S Beattie, Glasgow Caledonian University, Glasgow, UK

Pauline Munro, Glasgow Caledonian University, Glasgow, SCOTLAND

**Ties that Bind? An Empirical Study of Value Hierarchy and Consensus in the Voluntary Sector**

Peter R. Elson, Toronto, Ontario, CANADA

**Collaboration, Competition and Clusters: the voluntary sector and regional development in the UK**

Karl Wilding, National Council for Voluntary Organisations, London, UK

Wynne Garnett, Engage East Midlands, NOTTINGHAM, East , UK

Krista Blair, Engage East Midlands, Nottingham, East , UK

**Building Institutional Capacity for the Development of Cooperative Government/NGO Relations to Russia**

Uday Desai, Southern Illinois University, Carbondale, IL, USA

Keith Snavelly, Southern Illinois University, Carbondale, IL, USA

**Saturday, November 16; 8:00 - 9:30 am**

**G1**

**Track: Civil Society, Grassroots, Social Capital**

**PANEL: Why Community-based Research? The Scholarship of University Civic Engagement**

Susan A. Ostrander, Tufts University, Medford, MA, USA

**Studying Social Issues in West Philadelphia: A Course on Safe Play Areas in Collaboration with the Local Faith Community**

Ram Cnaan, University of Pennsylvania, Philadelphia, PA, USA

**Connect Richmond: Nonprofits, Information Technology, and Community-based Research**

Nancy Stutts, University of Richmond, Richmond, VA, USA

Richard A. Couto, Antioch University, Richmond, VA, USA

**Learning In, Learning From, and Learning with the Community**

Cheryl Hyde, University of Maryland, Baltimore, MD, USA

**Building Social Capital: Collaborative Behavior, Curriculum, and Community-Based Organizations**

Elizabeth Mulroy, University of Maryland, Baltimore, MD, USA

**Saturday, November 16; 8:00 - 9:30 am**

**G2**

**Track: Methods, Data**

**PANEL: First Results from the Philanthropy Supplement to the Panel Study of Income Dynamics**

Mark Wilhelm, IUPUI, Indianapolis, IN, USA

### **Comparability of Giving Data in Six Surveys**

Mark Wilhelm, IUPUI, Indianapolis, IN, USA

### **The Intergenerational Transmission of Generosity**

Mark Wilhelm, IUPUI, Indianapolis, IN, USA

Eleanor Brown, Pomona College, Claremont, CA, USA

Patrick Rooney, IUPUI, Indianapolis, IN, USA

Richard Steinberg, Indiana University-Purdue University at Indianapolis, Indianapolis, IN, USA

### **Inheritance and Charitable Donations**

Richard Steinberg, Indiana University-Purdue University at Indianapolis, Indianapolis, IN, USA

Eleanor Brown, Pomona College, Claremont, CA, USA

Patrick Rooney, IUPUI, Indianapolis, IN, USA

Mark Wilhelm, IUPUI, Indianapolis, IN, USA

## **Saturday, November 16; 8:00 - 9:30 am**

### **G3**

#### **Track: Civil Society, Grassroots, Social Capital**

#### **PANEL: Session I: Presenting the Practices of Congregational Development for Non-profit Developers**

Reverend Eric Clay, First Congregational Church, Cornell University, Ithaca, NY, USA

#### **Religious Leaders: Congregations, the Church, and Moral Formation**

Carl Milofsky, Bucknell University, Lewisburg, PA, USA

Reverend John Jobson, Susquehanna Institute, Lewisburg, PA, USA

#### **Embedded Evangelism: Organizational Growth in Russia's Transition**

Sarah Busse, University of Chicago, Chicago, IL, USA

#### **Investing in the Neighborhood: Congregational Involvement or Noninvolvement in Social & Environmental Justice at the Local Level**

Richard White, Portland State University, Portland, OR, USA

## **Saturday, November 16; 8:00 - 9:30 am**

### **G4**

#### **Track: Teaching, Education**

#### **PANEL: Distance Education And Nonprofit Programs: Progress And Prospects**

Norman A. Dolch, Louisiana State University in Shreveport, Shreveport, LA, USA

#### **Adding Value Through ICT? The Experience of Shifting Distance Learning For Nonprofits Into The E-Learning Age**

Jill Mordaunt, Voluntary Sector Management, The Open University Business School, Milton Keynes, UK

#### **The Pros And Cons Of Using Technology For Campus Based And Distance Learning Nonprofit Programs**

Rob Paton, The Open University, Milton Keynes, UK

Norman Dolch, Louisiana State University in Shreveport, Shreveport, LA, USA

#### **An Evaluation of American Humanics Certificate In Undergraduate Nonprofit Management Education As An Online Program At Lakeland College, Wisconsin**

Don Francis, Lakeland College, Plymouth, WI, USA

## **Saturday, November 16; 8:00 - 9:30 am**

### **G5**

#### **Track: Social and Human Services**

#### **Services for Poor and Underserved Populations**

#### **Feminist Social Service Delivery by NGOs in India**

Meenaz Kassam, University of Toronto, Toronto, On, CANADA

Femida Handy, York University, Toronto, CANADA

Shree Ranade, 66/7 OPP Law College, Pune, INDIA

#### **Poor Women and their Knowledge of Nonprofit Social Service Providers**

Rebecca J. Kissane, University of Pennsylvania, Philadelphia, PA, USA



**Finding a Community Among the Underserved: the case of the multiple diagnosed homeless**

Rachel Frick Cardelle, Consultant, Stroudsburg, PA, USA

Alberto Frick Cardelle, East Stroudsburg University, East Stroudsburg, PA, USA

**NGOs and Human Resource Development in Bangladesh: Profile of Proshika on Health and Education services**

Salma Akhter, University of Cambridge, Cambridge, UK

**Saturday, November 16; 8:00 - 9:30 am**

**G6**

**Track: Nonprofit-Government Relations, Welfare**

**Nonprofits and Government in Welfare Provision**

**The "Race-to-the-Bottom" in Social Welfare Provision: Challenges and Responses of Nonprofit Organizations in Local Communities**

Kenneth N Bickers, Indiana University, Bloomington, IN, USA

**Dispelling Distress: Charitable Organizations and Public Responses to the Great Depression in Providence, Rhode Island**

Alyssa Lodewick, Brown University, Providence, RI, USA

**The Government-Nonprofit Relationship in the Post 9/11 World: Emerging Evidence in the Social Services Arena**

Deborah A. Auger, Urban Institute, Center on Nonprofits and Philanthropy, Washington, D.C., DC, USA

**Saturday, November 16; 8:00 - 9:30 am**

**G7**

**Track: Faith Based, Charitable Choice**

**Religious Organizations and Faith Based Initiatives**

**The Role of Faith-Based Providers in a Social Service Delivery System**

Wolfgang Bielefeld, IUPUI, Indianapolis, IN, USA

Laura Littlepage, IUPUI, Indianapolis, IN, USA

Rachel Thelin, IUPUI, Indianapolis, IN, USA

**Exploring Elements of Faith-based Organizations that Affect Participation and Success in Obtaining Funding from Faith Based Initiatives**

Roger Morton, UC Irvine, Irvine, CA, USA

**Interpretive Analysis of Church-State Relationships among Faith-Based Organizations: A Study of One Southern Locality**

Jon Singletary, Virginia Commonwealth University, Richmond, VA, USA

**Congregations and Civil Society: A Double-Edged Connection**

Jerome P. Baggett, Jesuit School of Theology at Berkeley, Berkeley, CA, USA

**Saturday, November 16; 8:00 - 9:30 am**

**G8**

**Track: Capacity (Sector-wide and Organizational)**

**Techniques for Organizational Development**

**Management Support Organizations**

Kathryn Szabat, Nonprofit Center, LaSalle University, Philadelphia, PA, USA

Laura Otten, Nonprofit Center, La Salle University, Philadelphia, PA, USA

**Mapping Researcher Discourses in a Multi-Cultural Community Based Research Organization. A Process for Human and Organizational Development**

Susanne M. Fest, Institute for Community Research, Hartford, CT, USA

Maryland M. Grier, Institute for Community Research, Hartford, CT, USA

Jean Jessica Schensul, Institute for Community Research, Hartford, CT, USA

**Building the capacity of voluntary sector organizations through the development of online communities of practice**

Alan Bentley, Volunteer Hamilton, Hamilton, Ontario, CAN

**Negotiating Development Ideas: Training and OD Specialists in the South African Aid Chain**

Lisa Bornstein, University of Natal, Durban, Durban, South Africa

**Saturday, November 16; 8:00 - 9:30 am**

**G9**

**Track: Boards, Governance**

**Board Composition and Performance**

**Does the Structure and Composition of the Board Matter? The Case of Nonprofit Organizations**

Katherine O'Regan, Wagner Graduate School of Public Service, New York, NY, USA

Sharon Oster, School of Management, New Haven, CT, USA

**All together now? Board influence in community-based nonprofit organizations that participate in state-encouraged collaborations**

Marla Handy, Marla Handy Consulting, Oregon, WI, USA

**Reaching Out to and Including Diverse Communities: Exploring How Well Nonprofit Boards are Doing**

Patricia J. Bradshaw, York University, Toronto, Ontario, CANADA

Sue Inglis, McMaster University, Hamilton, Ontario, CANADA

**Saturday, November 16; 8:00 - 9:30 am**

**G10**

**Track: Civil Society, Grassroots, Social Capital**

**Advocacy**

**Do Wealth, Purpose and Age Predict the Likelihood of Nonprofit Advocacy Participation and Lobbying?**

**Differences between 501(c)(3) and 501(c)(4) Organizations As Reported to the IRS**

Jennifer Mosley, UCLA, Santa Monica, CA, USA

**Nonprofit Organizations: Empowering the Community**

Donna Hardina, California State University, Fresno, Fresno, CA, USA

**Advocacy Nonprofits and Membership Participation**

Daniel Glass, State University of New York at Albany, Nanuet, NY, USA

**Community-Based Nonprofit Organizations as Political Actors**

Nicole P. Marwell, Columbia University, New York, NY, USA

**Saturday, November 16; 8:00 - 9:30 am**

**G11**

**Track: Accountability, Evaluation**

**Uses and Impacts of Accountability and Evaluation**

**Mutual Accountability: Moving Beyond "Surveillance" to "Service"**

Gordon P. Whitaker, University of North Carolina at Chapel Hill, Chapel Hill, NC, USA

Margaret Henderson, University of North Carolina at Chapel Hill, Chapel Hill, NC, USA

Lydian Altman-Sauer, University of North Carolina at Chapel Hill, Laurinburg, NC, USA

**Program Evaluation Use and Practice: A Theory Based Study of Nonprofit Organizations in New York State**

Joanne G Carman, University at Albany, SUNY, Albany, NY, USA

**"Is it All Good? Assessing the Impact of Nonprofit Organizations"**

Kathryn L Chinnock, The Johns Hopkins University, Baltimore, MD, USA

Lester Salamon, Johns Hopkins University, Baltimore, MD, USA

**Outsourcing in Public Policy Implementation: Implications for Accountability in Nonprofit and Government Provider Organizations**

Melissa S. Fry, University of Arizona, Tucson, AZ, USA

**Saturday, November 16; 8:00 - 9:30 am**

**G12**

**Track: Voluntarism, Volunteering**

**Volunteering: Implications of Race, Gender, and Age**

**The Effects of Race, Gender, and Measurement on Giving and Volunteering: Indiana as a Test Case**

Debra J. Mesch, SPEA, Indiana University - Purdue University Indianapolis, Indianapolis, IN, USA

Patrick Rooney, IUPUI, Indianapolis, IN, USA

William Chin, Center on Philanthropy, Indiana University-Purdue University Indianapolis, Indianapolis, IN, USA

Kathy Steinberg, Indiana University Center on Philanthropy, Indianapolis, IN, USA

**“Everyone has something to give” - involving older people in voluntary action**

Colin Rochester, University of Surrey Roehampton, London, UK

Romayne Hutchison, Freelance, St. Albans, UK

**The Decision to Volunteer: Do Childhood Human Capital Investments Impact the Valuation of Time?**

Thomas More Smith, University of Illinois at Chicago, Chicago, IL, USA

**Measuring institutional determinants of volunteering by older adults**

Prema Thirupathy, Global Service Institute, Center for Social Development, St. Louis, MO, USA

Fengyan Tang, Global Service Institute, Center for Social Development, St. Louis, MO, USA

Jim Hinterlong, Global Service Institute, Center for Social Development, St. Louis, MO, USA

Nancy Morrow-Howell, Global Service Institute, Center for Social Development, St. Louis, MO, USA

**Saturday, November 16; 8:00 - 9:30 am**

**G13**

**Track: Voluntarism, Volunteering**

**The Role of Values and Psychology in Volunteering**

**That's Why I Need You: the psychological needs of grassroots political party members**

Sue Granik, London School of Economics, London, UK

**Is There a Distinctive Pattern of Values Associated with Giving and Volunteering? The Canadian Case**

Paul Reed, Statistics Canada, Carleton University, Ottawa, CANADA

Kevin Selbee, Statistics Canada, Ottawa, CANADA

**Po-tay-to, Po-tah-to: Incongruence in the Psychological Contract of Volunteers**

Joy Turnheim Smith, Indiana University Purdue University Fort Wayne, Fort Wayne, IN, USA

**Family Matters: Adaptation and Volunteer Costs and Benefits**

R. Sam Larson, Applied Research, East Lansing, MI, USA

Nonie Brennan, Volunteer Center of Battle Creek, Battle Creek, MI, USA

**Saturday, November 16; 9:45 - 11:15 am**

**H1**

**Track: Accountability, Evaluation**

**PANEL: Imposed Accountability: Evaluating Legal and Accounting Practices**

Discussant: Al Slivinski, University of Western Ontario, London, Ontario, CANADA

Chair: Eleanor Brown, Pomona College, Claremont, CA, USA

**Challenges for Improving the Legal Accountability of Nonprofit Organizations**

Evelyn Brody, Chicago-Kent College of Law, Chicago, IL, USA

**Nonprofit Accountability and the State Attorneys General: Trading a Little Fraud for a Lot of Forms**

Renee Irvin, University of Oregon, Eugene, OR, USA

**Is Accountability in Nonprofit Accounting an Oxymoron?**

Janet Greenlee, University of Dayton, Dayton, OH, USA

**Saturday, November 16; 9:45 - 11:15 am**

**H2**

**Track: Technology**

**PANEL: Advancing Nonprofit Informatics: The Educational Challenge for Nonprofit Management Programs**

John McNutt, Boston College, Chestnut Hill, MA, USA

**Technology on the Playing Fields of Eton: A Study of the Role of Technology in Nonprofit Management Education Programs**

John McNutt, Boston College, Chestnut Hill, MA, USA

Katherine M Boland, Rowan University, Glassboro, NJ, USA

**Measuring Our Digital Divides**

Denise Nitterhouse, DePaul University, Chicago, IL, USA

**Improving Graduate Students Performance as Discussion Leaders**

William Brescia, University of Arkansas, Fayetteville, AR, USA

**Using the Web to Teach a Graduate Course in Fundraising**

Paul Ventura, School for International Training, Brattleboro, VT, USA

**Saturday, November 16; 9:45 - 11:15 am**

**H3**

**Track: Civil Society, Grassroots, Social Capital**

**PANEL: Keeping the Faith in Faith Based Initiatives?: Negotiating Between Faith Based Community and Government (Part 1)**

Jo Anne Schneider, Life Cycle Institute, Catholic University, Washington, DC, USA

**Churches as Actors in Social Welfare - Trends in a Deregulated Sweden**

Eva Jeppsson Grassman, Stockholm University, Stockholm, Sweden

**Serving Many Masters: Lessons on Keeping the Faith in Faith Based Initiatives from the Refugee Resettlement Program**

Jo Anne Schneider, Life Cycle Institute, Catholic University, Washington, DC, USA

**Charitable Choice Made Local: The Case of Cookman United Methodist**

Ram Cnaan, University of Pennsylvania, Philadelphia, PA, USA

Jill W Sinha, University of Pennsylvania, Drexel Hill, PA, USA

**Please Save This Two Left Footed Dance For Us: A Public Department of Social Services Asks The Local Faith Community To The Prom**

Robert Wineburg, University of North Carolina at Greensboro, Greensboro, NC, USA

**Saturday, November 16; 9:45 - 11:15 am**

**H4**

**Track: Nonprofit-Government Relations, Welfare**

**Evaluation and Accountability in Nonprofit – Government Relations**

**The Role of Governments in Ensuring Voluntary Sector Accountability**

Kathy L. Brock, School of Policy Studies, Queen's University, Kingston, Ontario, CANADA

**A Cooperative Approach to Accountability**

Laura Brown, University of Manitoba, Winnipeg, MB, CANADA

Elizabeth Troutt, University of Manitoba, Winnipeg, MB, CANADA

**Welfare reform, accountability and the public trust**

John G. Messer, Susquehanna Institute, Bloomsburg University, Lewisburg, PA, USA

**Canada's Voluntary Sector Initiative Two Years On: A Reconsideration of Journey So Far**

Roberta Bustard, Human Resources Development Canada, Hull, Quebec, CANADA

Raphael Ogom, Human Resources Development Canada, Hull, Quebec, CANADA

**Saturday, November 16; 9:45 - 11:15 am**

**H5**

**Track: Accountability, Evaluation**

**Outcome Evaluation in Major Organizations**

**Developing Outcomes Measures for the Points of Light Foundation**

Laura Littlepage, IUPUI, Indianapolis, IN, USA

James Perry, Indiana University Purdue University Indianapolis, Bloomington, IN, USA

Rennie Dutton, The Points of Light Foundation, Washington, DC, USA

**The Making of Outcome Accountability in United Way Funding Requirements**

Jill A. Shannon, University of Minnesota, Little Canada, MN, USA

**Community Level Measures as Program Goals for Evaluation and Measurement: The Case of AmeriCorps in Florida**

Ralph Brower, Florida State University, Tallahassee, FL, USA

Frances S. Berry, Florida State University, Tallahassee, FL, USA

**A Model of the Impact of the United Way of America's Outcomes Measurement Model on Organizational Sensemaking**

Richard M. Clerkin, Indiana University, Bloomington, IN, USA

**Saturday, November 16; 9:45 - 11:15 am**

**H6**

**Track: Voluntarism, Volunteering**

**Volunteer Management**

**On My Honor, You Can Count on Me: Management Strategies and Organizational Commitment Among Volunteers**

Linda Bridges Karr, Rijksuniversiteit Groningen, Groningen, WY, NETHERLANDS

Lucas C.P.M. Meijs, Erasmus University, Rotterdam, NETHERLANDS

**Reasons for Terminating Service with the Long Term Care Ombudsman Program: Implications for Volunteer Retention**

H. Wayne Nelson, Towson University, Towson, MD, USA

F. Ellen Netting, Virginia Commonwealth University, Richmond, VA, USA

Ruth Huber, University of Louisville, Louisville, KY, USA

Kevin Borders, Kent School of Social Work, Louisville, KY, USA

**Getting Started: The Implications of the Early Years of Membership-based Organizations**

James R Hudson, Center for Excellence in Association Leadership, San Francisco, CA, USA

Patricia A Hudson, Center for Excellence in Association Leadership, San Francisco, CA, USA

**Saturday, November 16; 9:45 - 11:15 am**

**H7**

**Track: Civil Society, Grassroots, Social Capital**

**Philanthropy and Social Capital**

**Social Capital and Private Philanthropy**

Rose Anne Devlin, University of Ottawa, Ottawa, Ontario, CANADA

Amornrat Apinunmahakul, Lakehead University, Thunder Bay, Ontario, CANADA

**Domestic Constituency Building of International Development NGOs — Lessons from Japanese Example**

Katsuji Imata, Japan-US Community Education and Exchange, Tokyo, CA, JAPAN

Kaori Kuroda, Free lance, London, UK

**Trust, more or less: A rational model**

Michael S. Locke, University of East London, London, UK

**Saturday, November 16; 9:45 - 11:15 am**

**H8**

**Track: Art, Culture, Humanities**

**Funding and Management of Arts and Culture Organizations**

**Strategic Pricing in the Nonprofit Arts: A Case Study of Orchestra Behavior**

Charles M. Gray, University of St. Thomas, Minneapolis, MN, USA

**The Impact of Combined Leadership Values on Organizational Values and Stakeholder Relations in Dual CEO Nonprofit Arts Organizations**

Wendy Reid, York University, Toronto, Ontario, CAN

**Defining Arts Administration Education through State Arts Agency Programs and Practices**

Keith D. Lee, Ohio State University, Columbus, OH, USA

**Saturday, November 16; 9:45 - 11:15 am**

**H9**

**Track: Comparative, International**

**Comparative Studies of Nonprofit Sectors**

**Barriers and Opportunities to third sector European policy**

Jeremy Kendall, London School of Economics and Political Science, London, UK

**Global Prevalence and Forms of Civic Service**

Amanda Moore, Global Service Institute, Center for Social Development, St. Louis, MO, USA

Carlos Benitez, Global Service Institute, Center for Social Development, St. Louis, MO, USA

Michael Sherraden, Global Service Institute, Center for Social Development, St. Louis, MO, USA

Elizabeth Johnson, Global Service Institute, Center for Social Development, Washington University, St. Louis, MO, USA

**Mission: civil society development. Raising nonprofit organizations and shaping non-profitness in Hungary and Poland**

Erzsebet Fazekas, Columbia University, Astoria, NY, USA

**Saturday, November 16; 9:45 - 11:15 am**

**H10**

**Track: Civil Society, Grassroots, Social Capital**

**PANEL: Session 2: Presenting the Practices of Congregational Development for Non-profit Developers**

Reverend Eric Clay, First Congregational Church, Cornell University, Ithaca, NY, USA

**Divergent and conflicting meanings of "Congregational Development"**

Peter Hall, Harvard University, Cambridge, MA, USA

**Forming a Career in Congregational and Non-Profit Development**

Reverend Alvin C. Hathaway, ACH Associates, Pennsylvania Avenue A.M.E. Zion Church, Baltimore, MD, USA

**The Local Congregation as a Nonprofit Organization**

Don Francis, Lakeland College, Plymouth, WI, USA

**Saturday, November 16; 9:45 - 11:15 am**

**H11**

**Track: Human Resources**

**Human Resource Management**

**Third Sector Managers, HRD, Values and Ethics**

Rona S Beattie, Glasgow Caledonian University, Glasgow, UK

**Employee-Employer Dynamics in Corporate Community Service Programs**

Mary Tschirhart, Syracuse University, Syracuse, NY, USA

Lynda St. Clair, Bryant College, Smithfield, RI, USA

**A Tale of Two Cities: How human resources are managed in selected Canadian nonprofits**

Judy Haiven, Saint Mary's University, Halifax, CANADA

**Saturday, November 16; 9:45 - 11:15 am**

**H12**

**Track: Community and Neighborhood Development  
Resource Acquisition in Community Based Nonprofits**

**Contemporary Settlement Houses, Corporatized Social Services, and Community Building Practice**

Robert Fisher, University of Connecticut, West Hartford, CT, USA

Michael Fabricant, Hunter College, New York, NY, USA

**Commercialization in Community-Based Development Organizations**

Richard Twu, Indiana University-Bloomington, Bloomington, IN, USA

**Local Community and Corporate Philanthropy: Macroeconomic Impacts**

Michele A. Govekar, Ohio Northern University, Ada, OH, USA

Paul L. Govekar, Independent Scholar, Kenton, OH, USA

**This is How We Can Assist You: Community Foundation Support for Community Development Corporations**

Jeffrey S. Lowe, Jackson State University, Jackson, MS, USA

**Saturday, November 16; 9:45 - 11:15 am**

**H13**

**Track: Social Entrepreneurship**

**Commercialism and Social Entrepreneurship**

**Commerce and Culture: Testing Commercialization Theories at the Organizational Level**

Stefan Toepler, Johns Hopkins University, Baltimore, MD, USA

Volker Kirchberg, William Paterson University, Wayne, NJ, USA

**Social Enterprise and Nonprofit Commercialization through the Institutional Theory Lens**

Raymond Dart, Trent University, Peterborough, Ontario, CANADA

**The Functions of Social Entrepreneurship in the UK**

Paola Grenier, London School of Economics, London, UK

**Societe Co-operative D'interet Collectif: A multi-stakeholder model for social entrepreneurial organisations**

Graeme Lindsay, Audencia Nantes. Ecole de Management, Nantes Cedex 3, FRANCE

André Sobczak, Audencia Nantes. Ecole de Management, Nantes, FRANCE

Leslie Hems, University College London, London, UK

**Saturday, November 16; 11:30 am - 1:00 pm**

**I1**

**Track: Technology**

**PANEL: Informatics in the Service of Nonprofit Scholarship**

John McNutt, Boston College, Chestnut Hill, MA, USA

**Wearable ARNOVA: The Intersection of Ubiquitous Technology, Knowledge Management and Nonprofit Scholarship**

Roger Lohmann, West Virginia University, Morgantown, WV, USA

John McNutt, Boston College, Chestnut Hill, MA, USA

**Digital Library Adventures**

Frances Huehls, Indiana University-Purdue University at Indianapolis, Indianapolis, IN, USA

Brenda Burk, Indiana University - Purdue University at Indianapolis, Indianapolis, IN, USA

**Wiring a Global Partnership in NGO Professional Development**

Paul Ventura, School for International Training, Brattleboro, VT, USA

**Building Knowledge About Boston's Nonprofit Technology Needs: A Practitioner-Academic Partnership**

Theresa Ellis, Harbinger Partners, Cambridge, MA, USA

John McNutt, Boston College, Chestnut Hill, MA, USA

**Saturday, November 16; 11:30 am - 1:00 pm**

**I2**

**Track: Civil Society, Grassroots, Social Capital**

**PANEL: Keeping the Faith in Faith Based Initiatives?: Negotiating Between Faith Based Community and Government (Part 2)**

Jo Anne Schneider, Life Cycle Institute, Catholic University, Washington, DC, USA

**The Check is in the Mail: Administrative and Organizational Sources of Mission Distortion**

Edward L. Queen, IUPUI, Indianapolis, IN, USA

**Mobilizing the Armies of Compassion: How AIDS Ministries Provide Services**

Michael McLeod, University of Colorado at Colorado Springs, Colorado Springs, CO, USA

Angela Graham, University of Colorado at Colorado Springs, Colorado Springs, CO, USA

**The Limits of the Expression of Faith in Faith-based Organizations**

Reverend Wayne Antoine, African American Interdenominational Ministries, Philadelphia, PA, USA

Stephanie Boddie, University of Pennsylvania, Philadelphia, PA, USA

**Faith and Capital: Church-based credit unions and global capital**

Maryellen J Lewis, Michigan State University, Lansing, MI, USA

**Saturday, November 16; 11:30 am - 1:00 pm**

**I3**

**Track: Capacity (Sector-wide and Organizational)**

**PANEL: Subsector Studies in the Arts, Environment, and Community Development Corporations: Application of IRS Form 990**

Thomas H. Pollak, The Urban Institute, Washington, DC, USA

**Hidden Gems: The Arts Programs of Non-Arts Organizations**

Kendall Golladay, The Urban Institute, Washington, DC, USA

Mark A. Hager, The Urban Institute, Washington, DC, USA

**What Do Community Development Corporations Do? Lessons from IRS Form 990**

Linda Lampkin, The Urban Institute, Washington, DC, USA

Kendall Golladay, The Urban Institute, Washington, DC, USA

**Environmental Organizations: A Portrait from IRS Forms 990**

Linda Lampkin, The Urban Institute, Washington, DC, USA

**The Use of 990 Data for Understanding Nonprofit Subsectors: An Overview**

Thomas H. Pollak, The Urban Institute, Washington, DC, USA

**Saturday, November 16; 11:30 am - 1:00 pm**

**I4**

**Track: Accountability, Evaluation**

**Accountability and Information Use**

**Reporting Does Not Equal Accountability!**

Laura Brown, University of Manitoba, Winnipeg, MB, CANADA

Elizabeth Troutt, University of Manitoba, Winnipeg, MB, CANADA

**Developing a framework for performance assessment in the nonprofit sector - a stakeholder and information driven approach**

Leslie C Hems, University College London, London, UK

**Empowerment Evaluation As An Alternative Approach to Meeting National Volunteer Organization Outcome**

**Reporting Compliance Expectations: the Massachusetts Senior Corps Experience**

Peter Gartland, Glenwood Research, Casco, ME, USA

**Transparency via Annual and Financial Reporting in Polish Nongovernmental Organizations: Comparing Data from Mandatory Governmental and Voluntary Reports**

Angela L. Bies, Texas A&M University, College Station, TX, USA

Sarah Cottingham, Texas A & M University, Bryan, TX, USA



**Saturday, November 16; 11:30 am - 1:00 pm**

**I5**

**Track: Voluntarism, Volunteering**

**Issues in Volunteering: Episodic Volunteering and the Time/Money Tradeoff**

**The social divide: continuous and discontinuous membership in political parties**

Sue Granik, London School of Economics, London, UK

**Giving Time and/or Money: Trade-off or Spill-over?**

René Bekkers, Vrije Universiteit Amsterdam, Amsterdam, NETHERLANDS

**Contributor Differentiation: A Values-Based Approach**

Paul L. Govekar, Independent Scholar, Kenton, OH, USA

Michele A. Govekar, Ohio Northern University, Ada, OH, USA

**What Can Be Learned About Episodic Volunteers from a National Survey of Giving and Volunteering?**

Michelle Weber, INDEPENDENT SECTOR, Washington, DC, USA

**Saturday, November 16; 11:30 am - 1:00 pm**

**I6**

**Track: Accounting, Financial Management**

**Assessing Potential Accounting Manipulation: The Financial Characteristics of Charitable Organizations with Higher than Expected Program Spending Ratios**

John M Trussel, Penn State University-Harrisburg, Middletown, PA, USA

**What Does Operating Income Really Mean? An Analysis of the Financial Statements of Private Colleges and Universities**

Mary Fischer, University of Texas at Tyler, Tyler, TX, USA

Teresa Gordon, University of Idaho, Moscow, ID, USA

Janet Greenlee, University of Dayton, Dayton, OH, USA

Elizabeth Keating, Harvard University, Cambridge, MA, USA

**Are Donations Affected by the Financial Stability of Not-for-Profit Organizations?**

Linda M Parsons, George Mason University, Fairfax, VA, USA

John Trussel, Penn State University-Harrisburg, Middletown, PA, USA

**Adverse Audit Findings for Nonprofit Organizations Under the Single Audit Act: Risk, Industry Sector, and Auditor Effects**

Elizabeth Keating, Harvard University, Cambridge, MA, USA

Janet Greenlee, University of Dayton, Dayton, OH, USA

Mary Fischer, University of Texas at Tyler, Tyler, TX, USA

Teresa Gordon, University of Idaho, Moscow, ID, USA

**Saturday, November 16; 11:30 am - 1:00 pm**

**I7**

**Track: Community and Neighborhood Development**

**Participation in Community Based Nonprofits**

**Housing and Neighborhood Participation: A Comparison between the For-profit and the Non-profit Sector in Baltimore**

Pankaja Kulabkar, Bank of India Housing Society, Pune, INDIA

**Community Organizing for Development: Evaluating a Transformative CDC Initiative**

Phillip Clay, Massachusetts Institute of Technology, Cambridge, MA, USA

Lee H. Staples, Boston University, Boston, MA, USA

**East New York Farms: Youth Participation in Community Development**

Yvonne Hung, City University of New York/Graduate Center, Brooklyn, NY, USA

**Citizen Participation at an African-American and a Hispanic Grassroots Association: Historical Lessons from Milwaukee during the 1960s and 1970s**

Mark Edward Braun, SUNY-Cobleskill, Cobleskill, NY, USA

**Saturday, November 16; 11:30 am - 1:00 pm**

**I8**

**Track: Effectiveness and Efficiency**

**Factors Promoting Efficiency**

**Emotional Intelligence and Effective Nonprofit Organizations**

Russell A. Cargo, Nonprofit Enterprise Institute, Virginia Commonwealth University, Richmond, VA, USA

**Formal Consensus Decision-Making (A Tool for Collaboration)**

Janice W. Maatman, Western Michigan University, Kalamazoo, MI, USA

**The Impact of Nonprofit Collaboration in Early Childhood Education on Management and Program Outcomes**

Sally Selden, Lynchburg College, Lynchburg, VA, USA

Jessica Sowa, Alan Campbell Public Affairs Institute, Syracuse University, Syracuse, NY, USA

Jodi Sandfort, McKnight Foundation, Minneapolis, MN, USA

**Managing Stakeholder Relationships and Nonprofit Organization Effectiveness**

Deborah Balsler, University of Missouri-St. Louis, St. Louis, MO, USA

John McClusky, University of Missouri at St. Louis, St. Louis, MO, USA

**Saturday, November 16; 11:30 am - 1:00 pm**

**I9**

**Track: Comparative, International**

**PANEL: Non-profits' contribution to democracy in the Americas: the cases of Mexico, Canada, Colombia and Central America**

Cristina Rojas, Carleton University, Ottawa, Ontario, CANADA

**Colombia**

Cristina Rojas, Carleton University, Ottawa, Ontario, CANADA

**Central America**

Laura Macdonald, Carleton University, Ottawa, Ontario, CANADA

**Canada**

Frances Woolley, Carleton University, Ottawa, Ontario, CANADA

**Mexico**

John Foster, North South Institute, Ottawa, Ontario, CANADA

**Saturday, November 16; 11:30 am - 1:00 pm**

**I10**

**Track: Civil Society, Grassroots, Social Capital**

**PANEL: Do Funders Subvert Social Movements?**

Carl Milofsky, Bucknell University, Lewisburg, PA, USA

**Foundation Funding, Social Movement Organizations, and Race: Effects and Implications**

Lisa Duran, University of Colorado at Denver, Denver, CO, USA

**Poor Communities, Power Brokers, and Comprehensive Community Initiative Funding**

Ira Silver, Wellesley College, Wellesley, MA, USA

**Local Community Governance, Government Funding, and Social Movements in Northern Ireland**

Nicholas Acheson, University of Ulster, Coleraine, North, UK

**Saturday, November 16; 11:30 am - 1:00 pm**

**I11**

**Track: Social and Human Services**

**Social Service Delivery**

**Organizational strategy and substance abuse treatment**

Melissa Walker, University of Chicago, Evanston, IL, USA

**The island-within-a-lake model of self-help groups: The paradox of personal fellowship and organizational membership**

Tomofumi Oka, Sophia University, Tokyo, JAPAN

**“Patients or Inmates?” The life of the hospitalized in pre-modern Poland (12th - 18th centuries). Issues of Governance, Discipline, and Religion in the premier charitable institution of the time**

Wladyslaw Roczniak, CUNY, Long Island City, NY, USA

**Saturday, November 16; 11:30 am - 1:00 pm**

**I12**

**Track: Community and Neighborhood Development**

**Community Based Nonprofits in Urban Areas**

**Immigrant Nonprofits in U.S. Metropolitan Areas**

Richard Hung, University of Massachusetts-Boston, Boston, MA, USA

**Contribution of Nonprofit Sector Towards Life Quality in Slums**

Analucia Faggion Alonso, Escola de Administratpo de Empresas de Spo Paulo - Fundatpo Getulio Va, Sao Paulo, Spo P, BRAZIL

**Is Funding Keeping Pace with the Growth in Immigrant and Refugee Population?: An Analysis of Immigrant and Refugee Population Growth and Nonprofit Funding**

Channapha Khamvongsa, Center for the Study of Voluntary Organizations and Service, Georgetown University, Washington, DC, USA

**Saturday, November 16; 11:30 am - 1:00 pm**

**I13**

**Track: Voluntarism, Volunteering**

**Volunteers in Different Organizational Settings**

**Doing Needle Exchange: Organizational Transformation and Volunteer Commitment**

Margaret S. Kelley, University of Oklahoma, Norman, OK, USA

Howard Lune, William Paterson University, Wayne, NJ, USA

Sheigla Murphy, Community Health Works, San Francisco, CA, USA

**Perceptions of Organizational Effectiveness in Utilizing Episodic Volunteers**

Harriett C. Edwards, North Carolina State University, Raleigh, NC, USA

**Two Models for the future - on the sustainability of voluntarism in a Nordic Welfare State-setting**

Ulla Habermann, University of Copenhagen, Denmark/Sköndal Institute, Sweden, Frederiksberg, C., Denmark

**Work in Voluntary Welfare Organizations: Sociological Study of Voluntary Welfare Organizations in Sweden**

Sébastien Chartrand, Stockholm University, Longueuil, Quebec, Canada