Division of Student Life

2008-2009 Annual Report Highlights

Introduction

During the 2008-2009 academic year, the work in the Division of Student Life was driven primarily by our five-year <u>Strategic Plan</u>. The plan includes three over-arching goals: 1) excellence in community-building, 2) excellence in student engagement, and 3) excellence in professional practice.

Best Practices

Campus Center

- In its second year of operation, the Campus Center conducted focus groups of clients to determine individual and group experiences with using the facility; recommendations are being reviewed for possible changes in policies and procedures.
- Approximately 80% of the current student employees were in the original group hired in the fall of 2007 for the opening of the Campus Center.

Campus & Community Life (CCL)

- CCL underwent a program review to provide guidance regarding program enhancement.
- CCL supports over 300 Registered Student Organizations, undergraduate and graduate. It is estimated that over 4,480 students participate in student organizations.

Counseling and Psychological Services (CAPS)

- Approximately 96% of clients completing the CAPS satisfaction survey were satisfied with the services received.
- About 73% of clients completing the CAPS satisfactions survey reported significant improvements in the concerns that brought them to counseling.
- Clinical staff increased from 4 to 6 full-time licensed mental health professionals, with a goal of ~15.

Housing and Residence Life

- A partnership with <u>Dora Brothers Hospitality Corporation</u> was formed to provide an additional 260 residential spaces in Park Place Apartments near the IUPUI campus. Housing and Residence Life provided 12 staff members to ensure that residents received the same services as the on-campus residents.
- Consulting agency <u>Anderson Strickler</u> was contracted to conduct a feasibility study for Campus Housing Phase II. The study was finalized and shared with the IU Board of Trustees in May 2009.

Student Life and Global Engagement (SLGE)

 This department was established in July 2008 to provide study abroad opportunities with community service.

Student Health Services

• IUPUI Student Health Services provided free flu screenings to undergraduate and graduate students during the month of May for those presenting with H1N1 concerns/symptoms.

Student Rights, Responsibilities and Conduct (SRRC)

 The SRRC Office adjudicated 146 conduct cases pursuant to the Code of Student Rights, Responsibilities, and Conduct.

Teaching and Learning

CCL

- <u>WOW</u> (Weeks of Welcome) 2008 spanned two-and-a-half weeks with sixteen (16) programs held both on and off campus and served over 6,000 students through participant or leadership roles.
- First-Year Programs staff made 56 presentations on student involvement and diversity to 2,085 students in First Year Seminars.

<u>Lead IUPUI</u> added the following programs: Advanced Leader Seminars, Leadership Link e-newsletter,
 Cultural Leadership Lunches, Leadership Journeys, Amazing Jaguars, Lead First, and a Leadership Resource
 Center. Over 1,000 individuals attended reoccurring or new events sponsored by LEAD IUPUI.

CAPS

- Provided services to nearly 750 students (6.4% increase over prior year) for ~3950 counseling or assessment sessions (6.2% increase over prior year).
- Approximately 64% of clients completing the CAPS satisfaction survey reported that receiving assistance at CAPS contributed to their ability to remain enrolled at IUPUI.
- More than 150 students were screened for depression, anxiety, alcohol use, or eating disorders, with nearly 60 referred for additional evaluation or treatment.

Campus Center

- From July 1, 2008-June 30, 2009 the Campus Center has hosted 6,722 events with approximately 240,857 people in attendance. Forty-nine percent of the events were student organization events, 48% were university/departmental events and 1% were non-IUPUI affiliated events.
- The Campus Center hosted the <u>Indiana Student Affairs Association State Conference</u> on October 7, 2008.

Housing and Residence Life

- During the spring 2009 semester, 96 educational and social programs were sponsored by resident assistants and Living your Freshman Year (LYFE) leaders.
- During the fall 2008 semester, 104 educational and social programs were sponsored by resident assistants and LYFE leaders.

SLGE

- Increased from one to four immersion programs for students. Others for teachers, medical personnel, social service providers, and the greater Indianapolis community are under development.
- Six courses now connected to Mexico immersion program, including courses in the IUPUI Schools of Education, Engineering and Technology, Liberal Arts, Nursing, and Science.

SRRC

- The <u>Student Advocate Office</u> hosted, "Finding the Right Path", a student-focused program highlighting and discussing some of the most common issues students face on campus.
- The SRRC Office facilitated, <u>"Know the Code" program</u>, to more than 2,500 students, staff, and faculty through classroom presentations, staff trainings, and faculty workshops.
- Approximately 400 students attended the inaugural Off Campus Housing Resource Fair hosted by the Student Advocate Office.

Civic Engagement

CAPS

Staff made presentations to clinical trainees enrolled in Social Work and Counseling programs at IUPUI.

CCL

- The <u>Civic Engagement</u> area, with the assistance of 5 student leaders of <u>Democracy Plaza</u>, coordinated over 25 events for 1,000 students in 2008-2009.
- Over 1,532 volunteers took part in <u>25 different service/civic engagement activities</u> for a total of 13,070 service hours in the community through the Office of Community Service.
- Over 1,000 IUPUI volunteers participated in at <u>least one large-scale service event</u>.
- Fifty IUPUI volunteers participated in our Alternative Breaks experiences.

Housing and Residence Life

• A total of 12 civic engagement programs were sponsored during the fall and spring semesters: (4 by the Social Justice Advocates, 18 by the Resident Assistants and LYFE Leaders).

SLGE

 Over 120 community service hours were provided by students, faculty and staff during spring break in Mexico and over 176 hours of community service hours were provided during the summer 2009 immersion program in Costa Rica in May and June.

Diversity

CAPS

- More than 25% percent of students seeking CAPS' services identified as a student of color.
- Staff completed more than 100 evaluations for possible learning disorders or ADHD.

CCL

- Over 2,500 individuals attended events sponsored by student organizations and CCL to honor the annual <u>cultural heritage month celebrations</u> that span six different months in the academic year.
- <u>Fraternity and Sorority Life</u> celebrated the return of the IUPUI National Pan-Hellenic Council Annual Yard Show. Over 200 students, faculty and staff attended.
- Cultural Leadership Lunches, a new initiative centered on the cultural heritage months, involved
 community and campus leaders discussing their journey into leadership and how their culture has played
 a role in their success.

Housing and Residence Life

The Social Justice Advocates sponsored a total of 51 diversity programs during fall and spring semesters.

External Awards and Appointments

Personnel

- Robert W. Aaron, Director of Assessment and Planning, served as co-chair of curriculum development for the 2009 ACPA Student Affairs Assessment Institute in Austin, TX.
- <u>Tralicia Lewis</u>, Director for the Office of Student Rights, Responsibilities, and Conduct, was appointed state representative for Indiana with the Association for Student Conduct Administrators (ASCA).
- <u>Daniel M. Maxwell</u>, Director of the Campus Center, served as co-chair of the Indiana Student Affairs Association (ISAA) conference committee.
- <u>Tina Samuel Powellson</u>, Associate Director of Campus and Community Life, served on the Indiana Student Affairs Association (ISAA) conference planning committee.
- Frank E. Ross, Assistant Vice Chancellor for Student Life and Learning, completed the Harvard University higher education management development program.
- Frank E. Ross was named Co-Editor for the Journal of Learning Communities Research
- <u>Frank E. Ross</u> was selected as a chair for the Research Division of the National Association of Student Personnel Administrators
- <u>Frank E. Ross</u> served as a chair for the 2009 national conference of the National Association of Student Personnel Administrators.
- <u>Michelle Verduzco</u>, director of SL&GE received La Plaza's Hispanic American Service Award for Community Leadership in April 2009 at the Annual Night of the Americas
- <u>Karen M. Whitney</u>, Vice Chancellor for Student Life and Dean of Students, was appointed the chair of the Senior Student Affairs Officers Symposium of the American College Personnel Association.
- Karen M. Whitney joined the board of the Humane Society of Indianapolis.

Programs and Services

- The Campus Center has won two national awards for its design:
 - 1. American Institute of Architects, Maryland State component, <u>Honor Award for Excellence in Design</u>
 - 2. American Institute for Architects, Northern Virginia, Award of Excellence for Institutional Architecture
- The Campus Center was featured in ACUI Bulletin (January 2009, p. 19)