Campus Center Administration

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Vision - Create and enhance a sense of place and community on an urban university campus where learning, diversity, and tradition are respected, cultivated and honored.

Mission - Complement the academic mission of Indiana University-Purdue University Indianapolis and enhance the campus community in service, partnership, and collaboration with students, faculty, staff, and the greater Indianapolis community.

The Campus Center opened its doors to the public on January 7, 2008.

Hours of Operation:

<u>Fall and Spring Semesters</u> <u>Summer Session</u>

Monday - Friday 7:00am – 10:00pm Monday - Friday 7:00am – 7:00pm

 Saturday 8:00am - 11:00pm
 Saturday 8:00am - 5:00pm

 Sunday 12:00 - 9:00pm
 Sunday 12:00 - 5:00pm

The flex hours of tenants and the extended evening hours of the Campus Center helps create and foster a vibrant campus in supporting the goal of building community through interaction, outreach, and programs and services by providing the facility for students and tenants to connect, and the programming space for student organizations to meet and be civically engaged.

Units Managed by Campus Center Administration:	Other Departments in the Center:		
Cultural Arts Gallery	Admissions		
Individual & Choral Practice Rooms (Under Construction)	Barnes & Noble Bookstore & Starbuck Coffee		
Information Desk	Campus Card Services/Jag Tag		
Games Room	Campus and Community Life & Multimedia Production Center		
Lounge Spaces (5) & Quiet Lounge (1)	CFS Zone 4 Office		
Meeting Rooms (12)	Chartwells Food Court & Commons		
Multipurpose Room	Dean of Students Office		
Outdoor Reception Area	Indiana Members Credit Union		
Theatre (Under Construction)	Outtakes Convenience Store		
TV Lounge	Post Office & PO Boxes		
	Registrar Services		
	Student Financial Services/Financial Aid		
	Student Media Center - Sagamore		
	Student Organizations Center		

New in 2008-09

The Campus Center Game Room received a makeover this spring by adding carpet, paint, and over 40 new games available for use by students, faculty and staff. Included in our inventory are 4 Xbox systems, 1 Wii, a pool table, ping pong table, 20 board and table games, foosball, and a dart board.

The Campus Center also made functional 10 digital kiosks which include a touch screen directory on the bottom portion and a digital signage screen on the top. Clients of our building and student organizations can use the digital signage for promoting their events.

^{*}Reduced hours of operation during winter and spring break and closed during most University holidays.

2008-2009 Budget				
INCOME				
General funds				
Student fees	\$727,500			
Awards (Game Room, Lounge Furniture)	\$ 35,000			
Fees for Service	\$ 75,642			
Total:	\$838,142			
EXPENSES				
Compensation	\$709,077			
Programs & Services	\$163,476			
Total:	\$872,553			

2008-2009 General Building Utilization Statistics				
Locker Rentals	96			
Email Kiosk Logins (5 kiosks/floor)	10,000/month			
Print Release Station prints	12,549/month			
Art Gallery Patrons				
Faculty Exhibit (1)	514			
Student Exhibits (6)	1,972			
External Exhibits (4)	1,465			
Game Room Patrons	17,906			
Information Desk Patrons	25,318			
Total visitors from 11/23/08-6/30/09	874,186			

2008-2009 Space/Resource Utilization							
15 Meeting Rooms, Atrium, Pre-Function Lounge, Edutainment Stage							
Event Type	# of	# Unique	Est.	Est. Usage	Technology		
	Events	Groups	Attendance	(hrs)	Resources		
Student Organizations	3,345	166	92,692	8,514	2,401		
Clients include: College Mentors for							
Kids, Greek Council, SAPB, Muslim							
Student Assoc., Students Offering							
Service							
Departmental	3,361	181	147,883	14,438	2,607		
Clients Include: Daily Tours, External							
Affairs, Health Services, Human							
Resources							
Non-University Affiliates	17	6	312	111	40		
Clients include: CIM AV Trade Fair,							
Inner Circle Marketing, Structure Tech,							
Volunteers for a Global Campus							
Total	6,723	353	240,887	23,063	5,048		

Student Employees:

The Campus Center currently employs 52 students in a variety of positions such as Building Manager, Setup Crew, and attendants for the Information Desk, Game Room, and Art Gallery. 56% of these students have worked for the Campus Center for 3 or more consecutive semesters.

Student Staff Training:

One (1) comprehensive training session is held in August prior to the start of the academic year for all student employees. The primary training topics cover the basic information our student staff must have to effectively do their jobs and help manage the facility. We also include a variety of activities to aid in building a stronger team of employees. In January, we set aside time prior to the start of spring classes to have training for more select portions of our staff to provide more in-depth information or updates that may have been made since August. We have two (2) staff meetings per month. These meetings are also used as an opportunity to provide any needed training and to share information

2008-2009 Student Employee Metrics						
	#	%				
Caucasian	42	81%				
Hispanic	4	8%				
African American	3	6%				
Asian	2	4%				
Native American	1	2%				
Female	40	77%				
Male	12	23%				
Graduate Students	2	4%				
Undergrad Students	50	96%				
Work study	10	19%				

with our student employees. We utilize a workgroup on Oncourse as another method of sharing and storing information for our staff to review on an as needed basis. We have a very detailed employee manual that outlines our basic employment expectations.